

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended December 31, 2019

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE EXCHANGE ACT OF 1934

For the transition period from _____ to _____
Commission file number 001-33365
USA Technologies, Inc.

(Exact name of registrant as specified in its charter)

Pennsylvania
(State or other jurisdiction of incorporation or organization)

23-2679963
(I.R.S. Employer Identification No.)

100 Deerfield Lane, Suite 300, Malvern, Pennsylvania
(Address of principal executive offices)

19355
(Zip Code)

(610) 989-0340

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

| Title of Each Class | Trading Symbol | Name Of Each Exchange On Which Registered |
|--------------------------------------|----------------|---|
| Common Stock, no par value | USAT | The NASDAQ Stock Market LLC |
| Series A Convertible Preferred Stock | USATP | The NASDAQ Stock Market LLC |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer", "accelerated filer", "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer
Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No

As of February 3, 2020 there were 64,171,422 outstanding shares of Common Stock, no par value.

USA TECHNOLOGIES, INC.
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Part I. Financial Information
Item 1. Consolidated Financial Statements

USA Technologies, Inc.
Condensed Consolidated Balance Sheets
(Unaudited)

| (\$ in thousands) | December 31, 2019 | June 30, 2019 |
|---|----------------------|-------------------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 37,505 | \$ 27,464 |
| Accounts receivable, less allowance of \$6,261 and \$4,866, respectively | 18,904 | 21,906 |
| Finance receivables, net | 8,232 | 6,727 |
| Inventory, net | 11,324 | 11,273 |
| Prepaid expenses and other current assets | 1,789 | 1,558 |
| Total current assets | 77,754 | 68,928 |
| Non-current assets: | | |
| Finance receivables due after one year, net | 12,127 | 12,642 |
| Other assets | 2,050 | 2,099 |
| Property and equipment, net | 8,961 | 9,590 |
| Operating lease right-of-use assets | 6,281 | — |
| Intangibles, net | 24,602 | 26,171 |
| Goodwill | 63,945 | 63,945 |
| Total non-current assets | 117,966 | 114,447 |
| Total assets | \$ 195,720 | \$ 183,375 |
| Liabilities, convertible preferred stock and shareholders' equity | | |
| Current liabilities: | | |
| Accounts payable | \$ 33,142 | \$ 27,584 |
| Accrued expenses | 24,496 | 23,351 |
| Capital lease obligations and current obligations under long-term debt | 587 | 12,497 |
| Income taxes payable | 258 | 254 |
| Deferred revenue | 1,629 | 1,681 |
| Total current liabilities | 60,112 | 65,367 |
| Long-term liabilities: | | |
| Deferred income taxes | 81 | 71 |
| Capital lease obligations and long-term debt, less current portion | 12,224 | 276 |
| Operating lease liabilities, non-current | 5,299 | — |
| Accrued expenses, less current portion | 1,520 | 100 |
| Total long-term liabilities | 19,124 | 447 |
| Total liabilities | \$ 79,236 | \$ 65,814 |
| Commitments and contingencies (Note 13) | | |
| Convertible preferred stock: | | |
| Series A convertible preferred stock, 900,000 shares authorized, 445,063 issued and outstanding, with liquidation preferences of \$20,444 and \$20,111 at December 31, 2019 and June 30, 2019, respectively | 3,138 | 3,138 |
| Shareholders' equity: | | |
| Preferred stock, no par value, 1,800,000 shares authorized, no shares issued | — | — |
| Common stock, no par value, 640,000,000 shares authorized, 64,171,422 and 60,008,481 shares issued and outstanding at December 31, 2019 and June 30, 2019, respectively | 395,662 | 376,853 |
| Accumulated deficit | (282,316) | (262,430) |
| Total shareholders' equity | 113,346 | 114,423 |
| Total liabilities, convertible preferred stock and shareholders' equity | \$ 195,720 | \$ 183,375 |

See accompanying notes.

USA Technologies, Inc.
Condensed Consolidated Statements of Operations
(Unaudited)

| (\$ in thousands, except per share data) | Three months ended December 31, | | Six months ended December 31, | |
|---|------------------------------------|--------------------|----------------------------------|--------------------|
| | 2019 | 2018 | 2019 | 2018 |
| Revenue: | | | | |
| License and transaction fees | \$ 35,754 | \$ 29,733 | \$ 70,363 | \$ 58,404 |
| Equipment sales | 8,297 | 4,753 | 17,047 | 9,850 |
| Total revenue | 44,051 | 34,486 | 87,410 | 68,254 |
| Costs of sales: | | | | |
| Cost of services | 22,579 | 19,462 | 44,668 | 37,834 |
| Cost of equipment | 8,710 | 5,589 | 18,564 | 9,927 |
| Total costs of sales | 31,289 | 25,051 | 63,232 | 47,761 |
| Gross profit | 12,762 | 9,435 | 24,178 | 20,493 |
| Operating expenses: | | | | |
| Selling, general and administrative | 18,700 | 10,931 | 36,807 | 20,381 |
| Investigation and restatement expenses | 738 | 7,188 | 4,303 | 11,714 |
| Integration and acquisition costs | — | 181 | — | 1,103 |
| Depreciation and amortization | 1,080 | 1,143 | 2,102 | 2,276 |
| Total operating expenses | 20,518 | 19,443 | 43,212 | 35,474 |
| Operating loss | (7,756) | (10,008) | (19,034) | (14,981) |
| Other income (expense): | | | | |
| Interest income | 283 | 408 | 577 | 897 |
| Interest expense | (833) | (819) | (1,298) | (1,605) |
| Total other income (expense), net | (550) | (411) | (721) | (708) |
| Loss before income taxes | (8,306) | (10,419) | (19,755) | (15,689) |
| Provision for income taxes | (72) | (19) | (131) | (37) |
| Net loss | (8,378) | (10,438) | (19,886) | (15,726) |
| Preferred dividends | — | — | (334) | (334) |
| Net loss applicable to common shares | \$ (8,378) | \$ (10,438) | \$ (20,220) | \$ (16,060) |
| Net loss per common share | | | | |
| Basic | \$ (0.13) | \$ (0.17) | \$ (0.33) | \$ (0.27) |
| Diluted | \$ (0.13) | \$ (0.17) | \$ (0.33) | \$ (0.27) |
| Weighted average number of common shares outstanding | | | | |
| Basic | 63,664,256 | 60,059,936 | 61,891,197 | 60,056,924 |
| Diluted | 63,664,256 | 60,059,936 | 61,891,197 | 60,056,924 |

See accompanying notes.

USA Technologies, Inc.
Condensed Consolidated Statements of Shareholders' Equity
(Unaudited)

Six Month Period Ended December 31, 2019

| (\$ in thousands) | Common Stock | | Accumulated Deficit | Total |
|--|--------------|------------|------------------------|------------|
| | Shares | Amount | | |
| Balance, June 30, 2019 | 60,008,481 | \$ 376,853 | \$ (262,430) | \$ 114,423 |
| Stock based compensation | — | 290 | — | 290 |
| Net loss | — | — | (11,508) | (11,508) |
| Balance, September 30, 2019 | 60,008,481 | 377,143 | (273,938) | 103,205 |
| Issuance of common stock in relation to private placement, net of offering costs incurred of \$1,102 | 3,800,000 | 16,777 | — | 16,777 |
| Stock based compensation | 362,941 | 1,742 | — | 1,742 |
| Net loss | — | — | (8,378) | (8,378) |
| Balance, December 31, 2019 | 64,171,422 | \$ 395,662 | \$ (282,316) | \$ 113,346 |

Six Month Period Ended December 31, 2018

| (\$ in thousands) | Common Stock | | Accumulated Deficit | Total |
|---|--------------|------------|------------------------|------------|
| | Shares | Amount | | |
| Balance, June 30, 2018 | 59,998,811 | \$ 375,436 | \$ (232,748) | \$ 142,688 |
| Cumulative effect adjustment for ASC 606 adoption | — | — | 200 | 200 |
| Stock based compensation | 13,344 | 370 | — | 370 |
| Net loss | — | — | (5,288) | (5,288) |
| Balance, September 30, 2018 | 60,012,155 | 375,806 | (237,836) | 137,970 |
| Stock based compensation | 1,563 | 557 | — | 557 |
| Net loss | — | — | (10,438) | (10,438) |
| Balance, December 31, 2018 | 60,013,718 | \$ 376,363 | \$ (248,274) | \$ 128,089 |

See accompanying notes.

USA Technologies, Inc.
Condensed Consolidated Statements of Cash Flows
(Unaudited)

| (\$ in thousands) | Six months ended December 31, | |
|---|----------------------------------|-------------|
| | 2019 | 2018 |
| OPERATING ACTIVITIES: | | |
| Net loss | \$ (19,886) | \$ (15,726) |
| Adjustments to reconcile net loss to net cash (used in) provided by operating activities: | | |
| Non-cash stock based compensation | 2,032 | 972 |
| Loss (gain) on disposal of property and equipment | 41 | (29) |
| Non-cash interest and amortization of debt discount | 732 | 45 |
| Bad debt expense | 862 | 1,308 |
| Provision for inventory reserve | (514) | 1,211 |
| Depreciation and amortization | 3,493 | 3,972 |
| Non-cash lease expense | 1,021 | — |
| Deferred income taxes | 10 | 9 |
| Changes in operating assets and liabilities: | | |
| Accounts receivable | 2,133 | 4,332 |
| Finance receivables, net | (990) | (109) |
| Inventory, net | 465 | 284 |
| Prepaid expenses and other assets | (411) | (1,588) |
| Accounts payable and accrued expenses | 1,999 | (11,095) |
| Operating lease liabilities | (776) | — |
| Deferred revenue | (52) | (201) |
| Income taxes payable | 4 | 25 |
| Net cash used in operating activities | (9,837) | (16,590) |
| INVESTING ACTIVITIES: | | |
| Purchase of property and equipment, including rentals | (1,361) | (2,324) |
| Proceeds from sale of property and equipment, including rentals | 31 | 82 |
| Net cash used in investing activities | (1,330) | (2,242) |
| FINANCING ACTIVITIES: | | |
| Proceeds from long-term debt and equity issuance by Antara | 34,950 | — |
| Repayment of revolving credit facility | (10,000) | — |
| Repayment of capital lease obligations and long-term debt | (2,109) | (1,928) |
| Payment of debt and equity issuance costs | (1,633) | (53) |
| Proceeds from exercise of common stock options | — | 42 |
| Net cash provided by (used in) financing activities | 21,208 | (1,939) |
| Net (decrease) increase in cash and cash equivalents | 10,041 | (20,771) |
| Cash and cash equivalents at beginning of year | 27,464 | 83,964 |
| Cash and cash equivalents at end of period | \$ 37,505 | \$ 63,193 |
| <i>Supplemental disclosures of cash flow information:</i> | | |
| Debt and equity issuance costs incurred but not yet paid related to Antara issuance | \$ (3,170) | \$ — |
| Interest paid in cash | \$ 565 | \$ 1,503 |
| Income taxes paid in cash | \$ 33 | \$ 12 |

See accompanying notes.

USA Technologies, Inc.
Condensed Notes to Consolidated Financial Statements
(Unaudited)

1. BUSINESS

USA Technologies, Inc. (the “Company”, “We”, “USAT”, or “Our”) was incorporated in the Commonwealth of Pennsylvania in January 1992. We are a provider of technology-enabled solutions and value-added services that facilitate electronic payment transactions and consumer engagement services primarily within the unattended Point of Sale (“POS”) market. We are a leading provider in the small ticket, beverage and food vending industry in the United States and are expanding our solutions and services to other unattended market segments, such as amusement, commercial laundry, kiosk and others. Since our founding, we have designed and marketed systems and solutions that facilitate electronic payment options, as well as telemetry and IoT services, which include the ability to remotely monitor, control, and report on the results of distributed assets containing our electronic payment solutions. Historically, these distributed assets have relied on cash for payment in the form of coins or bills, whereas, our systems allow them to accept cashless payments such as through the use of credit or debit cards or other emerging contactless forms, such as mobile payment. The connection to the ePort Connect platform also enables consumer loyalty programs, national rewards programs and digital content, including advertisements and product information to be delivered at the point of sale.

On November 9, 2017, the Company acquired all of the outstanding equity interests of Cantaloupe Systems, Inc. (“Cantaloupe”), pursuant to the Agreement and Plan of Merger (“Merger Agreement”). Cantaloupe is a premier provider of cloud and mobile solutions for vending, micro markets, and office coffee service. The acquisition expanded the Company’s existing platform to become an end-to-end enterprise platform integrating Cantaloupe’s Seed Cloud which provides cloud and mobile solutions for dynamic route scheduling, automated pre-kitting, responsive merchandising, inventory management, warehouse and accounting management, as well as cashless vending. The combined companies complete the value chain for customers by providing both top-line revenue generating services as well as bottom line business efficiency services to help operators of unattended retail machines run their business better. The combined product offering provides the data-rich Seed system with USAT’s consumer benefits, providing operators with valuable consumer data that results in customized experiences. In addition to new technology and services, due to Cantaloupe’s existing customer base, the acquisition expands the Company’s footprint into new global markets.

INTERIM FINANCIAL INFORMATION

The accompanying unaudited condensed consolidated financial statements of the Company have been prepared in accordance with U.S. generally accepted accounting principles for interim financial information and with the instructions to Form 10-Q. Accordingly, they do not include all of the information and footnotes required by U.S. generally accepted accounting principles for complete financial statements and therefore should be read in conjunction with the Company’s June 30, 2019 Annual Report on Form 10-K. In the opinion of management, all adjustments considered necessary for a fair presentation, consisting of normal recurring adjustments, have been included. Operating results for the three and six months ended December 31, 2019 are not necessarily indicative of the results that may be expected for the year ending June 30, 2020. The balance sheet at June 30, 2019 has been derived from the audited consolidated financial statements at that date, but does not include all disclosures required by accounting principles generally accepted in the United States of America.

In connection with the preparation of the condensed consolidated financial statements for the three months ended December 31, 2019, the Company identified certain adjustments that are required to be made to its fiscal year 2019 interim and annual financial statements. As a result, the Company has revised in this filing certain prior year interim and annual amounts in its condensed consolidated balance sheets, statements of operations and statements of cash flows and related disclosures. Such adjustments resulted in a \$0.2 million decrease in net loss for the three months ended December 31, 2018 and a \$1.3 million decrease in net loss for the six months ended December 31, 2018. The Company does not believe these adjustments are material to the previously issued financial statements.

LIQUIDITY

The Company has adopted Accounting Standards Codification, (“ASC”) 205-40. This guidance amended the existing requirements for disclosing information about an entity’s ability to continue as a going concern and explicitly requires management to assess an entity’s ability to continue as a going concern and to provide related disclosures in certain circumstances. This guidance was effective for annual reporting periods ending after December 15, 2016, and for annual and interim reporting periods thereafter. The following information reflects the results of management’s assessment, plans and conclusion of the Company’s ability to continue as a going concern.

At June 30, 2019, the Company had \$27.5 million in cash and a working capital surplus of \$3.6 million. As of June 30, 2019, the Company was not in compliance with the fixed charge coverage ratio and the total leverage ratio of its Revolving Credit Facility and Term Loan, which represented an event of default under the credit agreement. As a result, the Company classified all amounts outstanding (\$11.5 million) under these credit facilities as current liabilities. Additionally, as of June 30, 2019, the Company identified sales tax liabilities and related interest in the aggregate amount of \$16.6 million. Also, the Company has reported aggregate net losses of \$48.6 million for the three year period ended June 30, 2019.

In response to its need to develop a cash management strategy, the Company developed a plan that included potentially seeking to extend the credit borrowings to beyond one year, securing a commitment for the sale of its long-term receivables, and obtaining outside financing.

Pursuant to a Stock Purchase Agreement dated October 9, 2019 between the Company and Antara Capital Master Fund LP (“Antara”), the Company sold to Antara 3,800,000 shares of the Company’s common stock at a price of \$5.25 per share for an aggregate purchase price of \$19,950,000. Antara qualifies as an accredited investor under Rule 501 of the Securities Act of 1933, as amended (the “Act”), and the offer and sale of the shares was exempt from registration under Section 4(a)(2) of the Act. Antara agreed not to dispose of the shares for a period of 90 days from the closing date. In connection with the private placement, William Blair & Company, L.L.C. (“Blair”) acted as exclusive placement agent for the Company and received a cash placement fee of \$1.2 million.

On October 9, 2019, the Company also entered into a commitment letter (“Commitment Letter”) with Antara, pursuant to which Antara committed to extend to the Company a \$30.0 million senior secured term loan facility (“Term Facility”). Upon the execution of the Commitment Letter, the Company paid to Antara a non-refundable commitment fee of \$1.2 million. In connection with the Commitment Letter, Blair acted as exclusive placement agent for the Company and received a cash placement fee of \$750,000. On October 31, 2019, the Company entered into a Financing Agreement with Antara to draw \$15.0 million on the Term Facility and agreed to draw an additional \$15.0 million at any time between July 31, 2020 and April 30, 2021, subject to the terms of the Financing Agreement. The outstanding amount of the draws under the Term Facility bear interest at 9.75% per annum, payable monthly in arrears. The proceeds of the initial draw were used to repay the outstanding balance of the revolving line of credit loan due to JPMorgan Chase Bank, N.A. in the amount of \$10.1 million, including accrued interest payable, and to pay transaction expenses, and the Company intends to utilize the balance for working capital and general corporate purposes. The outstanding principal amount of the loan must be paid in full by no later than the maturity date of October 31, 2024. The Company will need to be in compliance with financial covenants related to the minimum fixed charge coverage ratio beginning with the fiscal quarter ending June 30, 2020, maximum capital expenditures beginning with the fiscal quarter ending December 31, 2019, and minimum consolidated EBITDA beginning with the fiscal year ending June 30, 2020. As of December 31, 2019, the Company was in compliance with its financial covenants.

As previously disclosed in our periodic reports and proxy statements, our independent Audit Committee chairperson, Robert Metzger is employed by Blair. Mr. Metzger receives discretionary compensation from Blair based on various activities including, among other things, training activities and business development.

The Company believes that its current financial resources, as of the date of the issuance of these consolidated financial statements, are sufficient to fund its current twelve month operating budget, alleviating any substantial doubt raised by our historical operating results and satisfying our estimated liquidity needs for twelve months from the issuance of these consolidated financial statements.

2. ACCOUNTING POLICIES

RECENT ACCOUNTING PRONOUNCEMENTS

Accounting pronouncements adopted

In February 2016, the FASB issued ASU 2016-02, Leases, which requires, among other items, lessees to recognize a right of use asset and a related lease liability for most leases on the balance sheet. Lessees and lessors are required to disclose quantitative and qualitative information about leasing arrangements to enable a user of the financial statements to assess the amount, timing and uncertainty of cash flows arising from leases. ASU 2016-02 is effective for annual reporting periods beginning after December 15, 2018, including interim periods within that reporting period and requires a modified retrospective application, with early adoption permitted. The Company adopted this new guidance on July 1, 2019, using the optional modified retrospective transition method applying the guidance to leases existing as of the effective date. The Company has determined that there was no cumulative-effect adjustment to beginning retained earnings on the consolidated balance sheet. We will continue to report periods prior to July 1, 2019 in our financial statements under prior guidance as outlined in Topic 840.

The Company's adoption of ASU No. 2016-02 resulted in an increase in the Company's assets and liabilities of approximately \$3.9 million at July 1, 2019. The Company's adoption of ASU No. 2016-02 did not have a material impact to the Company's consolidated statements of operations or its consolidated statements of cash flows. Further, there was no impact on the Company's covenant compliance under its current debt agreements as a result of the adoption of ASU No. 2016-02. The Company elected the package of practical expedients included in this guidance, which allowed it to not reassess: (i) whether any expired or existing contracts contain leases; (ii) the lease classification for any expired or existing leases; and, (iii) the initial direct costs for existing leases. From a lessee perspective, the Company elected the practical expedient related to treating lease and non-lease components as a single lease component for all leases as well as electing a policy exclusion permitting leases with an original lease term of less than one year to be excluded from the Right-of-Use ("ROU") assets and lease liabilities. From a lessor perspective, the Company also elected the practical expedient related to treating lease and non-lease components as a single component for those leases where the timing and pattern of transfer for the non-lease component and associated lease component are the same and the stand-alone lease component would be classified as an operating lease if accounted for separately. The combined component is then accounted for under Topic 606 or Topic 842 depending on the predominant characteristic of the combined component.

In June 2018, the FASB issued ASU No. 2018-07, "Compensation - Stock Compensation (Topic 718), Improvements to Nonemployee Share-Based Payment Accounting." The standard simplifies the accounting for share-based payments granted to nonemployees for goods and services. Under the ASU, most of the guidance on such payments to nonemployees would be aligned with the requirements for share-based payments granted to employees. The Company adopted this ASU on July 1, 2019, and its adoption did not have a material effect on the Company's condensed consolidated financial statements.

In July 2018, the FASB issued ASU No. 2018-09, "Codification Improvements". These amendments provide clarifications and corrections to certain ASC subtopics including "Compensation - Stock Compensation - Income Taxes" (Topic 718-740), "Business Combinations - Income Taxes" (Topic 805-740) and "Fair Value Measurement - Overall" (Topic 820-10). The Company adopted this ASU on July 1, 2019, and its adoption did not have a material effect on the Company's condensed consolidated financial statements.

Accounting pronouncements to be adopted

The Company is evaluating whether the effects of the following recent accounting pronouncements, or any other recently issued but not yet effective accounting standards, will have a material effect on the Company's condensed consolidated financial position, results of operations or cash flows.

In June 2016, the FASB issued ASU No. 2016-13, "Financial Instruments—Credit Losses (Topic 326)." The new guidance changes the accounting for estimated credit losses pertaining to certain types of financial instruments including, but not limited to, trade and lease receivables. This pronouncement will be effective for fiscal years beginning after December 15, 2019. Early adoption of the guidance is permitted for fiscal years beginning after December 15, 2018. The Company is currently evaluating and assessing the impact this guidance will have on its condensed consolidated financial statements.

In August 2018, the FASB issued ASU No. 2018-15, "Intangibles—Goodwill and Other (Topic 350): Internal-Use Software." This standard aligns the requirements for capitalizing implementation costs incurred in a cloud computing arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal-use software. The standard is effective for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years, which means that it will be effective for us in the first quarter of our fiscal year beginning July 1, 2020. The Company expects that the adoption of this ASU will not have a material impact on the Company's condensed consolidated financial statements.

In December 2019, the FASB issued ASU No. 2019-12, "Income Taxes (Topic 740): Simplifying the Accounting for Income Taxes." ASU 2019-12 is intended to simplify accounting for income taxes by removing certain exceptions to the general principles in Topic 740 and amends existing guidance to improve consistent application. ASU 2019-12 is effective for fiscal years beginning after December 15, 2020 and interim periods within those fiscal years. The Company is currently evaluating and assessing the impact this guidance will have on its condensed consolidated financial statements.

3. LEASES

Lessee Accounting

The Company determines if an arrangement is a lease at inception. The Company has operating and finance leases for office space, warehouses, automobiles and office equipment. USAT's leases have lease terms of one year to eight years and some include options to extend and/or terminate the lease. The exercise of lease renewal options is at the Company's sole discretion. When deemed reasonably certain of exercise, the renewal options are included in the determination of the lease term. The Company's

lease agreements do not contain any material variable lease payments, material residual value guarantees or any material restrictive covenants.

ROU assets represent the Company's right to use an underlying asset for the lease term and lease liabilities represent the obligation to make lease payments arising from the lease. Operating lease ROU assets and liabilities are recognized at commencement date of the lease based on the present value of lease payments over the lease term. As most of our leases do not provide an implicit rate, we use our incremental borrowing rate based on the information available at commencement date in determining the present value of lease payments. The operating lease ROU asset also includes any lease payments made and excludes lease incentives. USAT has lease agreements with lease and non-lease components, which are accounted for together as a single lease component. Lease expense for operating lease payments are recognized on a straight-line basis over the lease term.

Variable lease payments that are not based on an index or that result from changes to an index subsequent to the initial measurement of the corresponding lease liability are not included in the measurement of lease ROU assets or liabilities and instead are recognized in earnings in the period in which the obligation for those payments is incurred.

At December 31, 2019, the Company has the following balances recorded in the balance sheet related to its lease arrangements:

| (\$ in thousands) | Classification | As of December 31, 2019 |
|--------------------|--|-------------------------|
| Assets | | |
| Operating leases | Operating lease right-of-use assets | \$ 6,281 |
| Finance leases | Property and equipment, net | 98 |
| Liabilities | | |
| Current: | | |
| Operating leases | Accrued expenses | 1,134 |
| Finance leases | Capital lease obligations and current obligations under long-term debt | 75 |
| Non-current: | | |
| Operating leases | Operating lease liabilities, non-current | 5,299 |
| Finance leases | Capital lease obligations and long-term debt, less current portion | \$ 29 |

Components of lease cost are as follows:

| (\$ in thousands) | Three months ended December 31, 2019 | Six months ended December 31, 2019 |
|----------------------------|---|---------------------------------------|
| Finance lease costs: | | |
| Amortization of ROU assets | \$ 23 | \$ 54 |
| Interest on lease assets | 3 | 6 |
| Operating lease costs* | 753 | 1,454 |
| Total | \$ 779 | \$ 1,514 |

* Includes short-term lease and variable lease costs, which are not material.

Supplemental cash flow information and non-cash activity related to our leases are as follows:

| (\$ in thousands) | Six months ended December 31, 2019 | |
|--|------------------------------------|-------|
| Supplemental cash flow information: | | |
| Cash paid for amounts included in the measurement of lease liabilities | | |
| Financing cash flows from finance leases | \$ | 47 |
| Operating cash flows from finance leases | | 6 |
| Operating cash flows from operating leases | | 962 |
| Non-cash activity | | |
| Right-of-use assets obtained in exchange for lease obligations: | | |
| Finance lease liabilities | | 12 |
| Operating lease liabilities | \$ | 3,384 |

Weighted-average remaining lease term and discount rate for our leases are as follows:

| | Six months ended December 31, 2019 | |
|--|------------------------------------|------|
| Weighted-average remaining lease term | | |
| Finance leases | | 1.5 |
| Operating leases | | 5.6 |
| Weighted-average discount rate | | |
| Finance leases | | 9.8% |
| Operating leases | | 6.8% |

Maturities of lease liabilities by fiscal year for our leases are as follows:

| (\$ in thousands) | Operating Leases | Finance Leases |
|------------------------------------|------------------|----------------|
| Remainder of 2020 | \$ 818 | \$ 55 |
| 2021 | 1,440 | 46 |
| 2022 | 1,461 | 16 |
| 2023 | 1,493 | 2 |
| 2024 | 1,030 | 1 |
| Thereafter | 1,520 | — |
| Total lease payments | \$ 7,762 | \$ 120 |
| Less: Imputed interest | 1,329 | 16 |
| Present value of lease liabilities | \$ 6,433 | \$ 104 |

The Company's future minimum lease commitments as of June 30, 2019, under ASC Topic 840, the predecessor to Topic 842, are as follows:

| (\$ in thousands) | Operating Leases | Capital Leases |
|--|---------------------|-------------------|
| 2020 | \$ 1,326 | \$ 106 |
| 2021 | 1,151 | 34 |
| 2022 | 1,180 | 12 |
| 2023 | 1,208 | 1 |
| 2024 | 859 | 1 |
| Thereafter | 1,550 | — |
| Total minimum lease payments | <u>\$ 7,274</u> | <u>\$ 154</u> |
| Less: interest | | (14) |
| Present value of minimum lease payments, net | | 140 |
| Less: current obligations under capital leases | | (106) |
| Obligations under capital leases, noncurrent | | <u>\$ 34</u> |

Lessor Accounting

Lessor accounting remained substantially unchanged with the adoption of ASC Topic 842. The Company offers its customers financing for the lease of our POS electronic payment devices. We account for these transactions as sales-type leases. Our sales-type leases generally have a non-cancellable term of 60 months. Certain leases contain an end-of-term purchase option that is generally insignificant and is reasonably certain to be exercised by the lessee. Leases that do not meet the criteria for sales-type lease accounting are accounted for as operating leases, typically our JumpStart program leases. JumpStart terms are typically 36 months and are cancellable with 30 to 60 days' written notice. As discussed in Note 2, the Company has elected to combine lease and non-lease components for its operating leases and account for the combined components under ASC 606, which is the predominant characteristic of the combined components. All QuickStart leases are sales-type and do not qualify for the election.

Lessor consideration is allocated between lease components and the non-lease components using the requirements under ASC 606. Revenue from sales-type leases is recognized upon shipment to the customer and the interest portion is deferred and recognized as earned. The revenues related to the sales-type leases are included in Equipment sales in the Consolidated Statements of Operations and a portion of the lease payments as interest income. Revenue from operating leases is recognized ratably over the applicable service period with service fee revenue related to the leases included in License and transaction fees in the Consolidated Statements of Operations.

Property and equipment used for the operating lease rental program consisted of the following:

| (\$ in thousands) | December 31, 2019 | June 30, 2019 |
|--------------------------|----------------------|------------------|
| Cost | \$ 32,507 | 36,190 |
| Accumulated depreciation | (27,052) | (30,473) |
| Net | <u>\$ 5,455</u> | <u>\$ 5,717</u> |

The Company's net investment in sales-type leases (carrying value of lease receivables) and the future minimum amounts to be collected on these lease receivables as of December 31, 2019 are disclosed within Note 6 - Finance Receivables.

4. REVENUE

Disaggregated Revenue

Based on similar operational and economic characteristics, the Company's revenue from contracts with customers is disaggregated by License and transaction fees and Equipment sales, as reported in the Company's Condensed Consolidated Statements of Operations. The Company believes these revenue categories depict how the nature, amount, timing, and uncertainty of its revenue and cash flows are influenced by economic factors, and also represent the level at which management makes operating decisions and assesses financial performance.

Transaction Price Allocated to Future Performance Obligations

In determining the transaction price allocated to unsatisfied performance obligations, we did not include non-recurring charges. Further, we applied the practical expedient to not consider arrangements with an original expected duration of one year or less, which are primarily month to month rental agreements. The majority of contracts are considered to have a contractual term of between 36 and 60 months based on implied and explicit termination penalties. These amounts will be converted into revenue in future periods as work is performed, primarily based on the services provided or at delivery and acceptance of products, depending on the applicable accounting method.

The following table reflects the estimated fees to be recognized in the future related to performance obligations that are unsatisfied at the end of the period:

| (\$ in thousands) | <u>As of December 31, 2019</u> | |
|---------------------|--------------------------------|---------------|
| 2020 | \$ | 6,884 |
| 2021 | | 12,169 |
| 2022 | | 10,611 |
| 2023 | | 7,977 |
| 2024 and thereafter | | 4,250 |
| Total | \$ | <u>41,891</u> |

Contract Liabilities

The Company's contract liability (i.e., deferred revenue) balances are as follows:

| (\$ in thousands) | <u>Three months ended December 31, 2019</u> | <u>Six months ended December 31, 2019</u> |
|---|---|---|
| Deferred revenue, beginning of the period | 1,649 | 1,681 |
| Deferred revenue, end of the period | 1,629 | 1,629 |
| Revenue recognized in the period from amounts included in deferred revenue at the beginning of the period | 209 | 360 |

The change in the contract liabilities period-over-period is primarily the result of timing difference between the Company's satisfaction of a performance obligation and payment from the customer.

Contract Costs

At December 31, 2019, the Company had net capitalized costs to obtain contracts of \$0.3 million included in Prepaid expenses and other current assets and \$1.7 million included in Other noncurrent assets on the Condensed Consolidated Balance Sheet. None of these capitalized contract costs were impaired. During the three and six months ended December 31, 2019, amortization of capitalized contract costs was \$0.1 million and \$0.2 million, respectively.

5. RESTRUCTURING/INTEGRATION COSTS

On October 17, 2019, Stephen P. Herbert resigned as Chief Executive Officer ("CEO") of the Company and as a member of the Company's Board of Directors. Mr. Herbert received a severance payment in the amount of \$400,000 in a lump sum, less applicable taxes, on October 25, 2019.

Subsequent to the Cantaloupe acquisition, the Company initiated workforce reductions to integrate the Cantaloupe business for which costs totaled \$2.1 million for the year ended June 30, 2018. The Company included these severance charges under "Integration and acquisition costs" within the Condensed Consolidated Statements of Operations, with the remaining outstanding balance included within "Accrued expenses" on the Condensed Consolidated Balance Sheet. Liabilities for severance will generally be paid during the next twelve months.

The following table summarizes the Company's severance activity for the three and six months ended December 31, 2019 related to the workforce reductions to integrate the Cantaloupe business:

| (\$ in thousands) | Workforce reduction |
|-------------------------------|---------------------|
| Balance at July 1, 2019 | \$ 175 |
| Plus: additions | 26 |
| Less: cash payments | — |
| Balance at September 30, 2019 | \$ 201 |
| Plus: additions | 9 |
| Less: cash payments | (210) |
| Balance at December 31, 2019 | \$ — |

6. FINANCE RECEIVABLES

The Company's finance receivables consist of financed devices under the Quickstart program and Cantaloupe devices contractually associated with the Seed platform. Predominately all of the Company's finance receivables agreements are classified as non-cancellable 60 month sales-type leases. As of December 31, 2019 and June 30, 2019 finance receivables consist of the following:

| (\$ in thousands) | December 31, 2019 | June 30, 2019 |
|--|----------------------|------------------|
| Finance receivables, net | \$ 8,232 | 6,727 |
| Finance receivables due after one year, net | 12,127 | 12,642 |
| Total finance receivables, net of allowance of \$602 and \$606, respectively | \$ 20,359 | \$ 19,369 |

The Company routinely evaluates outstanding finance receivables for impairment based on past due balances or accounts otherwise determined to be at a higher risk of loss. A finance receivable is classified as nonperforming if it is considered probable the Company will be unable to collect all contractual interest and principal payments as scheduled.

At December 31, 2019 and June 30, 2019, credit quality indicators consisted of the following:

| (\$ in thousands) | December 31, 2019 | June 30, 2019 |
|-------------------|----------------------|------------------|
| Performing | \$ 20,359 | \$ 19,369 |
| Nonperforming | 602 | 606 |
| Total | \$ 20,961 | \$ 19,975 |

An aged analysis of the Company's finance receivables as of December 31, 2019 and June 30, 2019 is as follows:

| (\$ in thousands) | December 31, 2019 | June 30, 2019 |
|-------------------------------|----------------------|------------------|
| Current | \$ 19,708 | \$ 19,133 |
| 30 days and under past due | 71 | 190 |
| 31 - 60 days past due | 163 | 49 |
| 61 - 90 days past due | 140 | 146 |
| Greater than 90 days past due | 879 | 457 |
| Total finance receivables | \$ 20,961 | \$ 19,975 |

Cash to be collected on our finance receivables due for each of the fiscal years are as follows:

| (\$ in thousands) | |
|-------------------------------|-----------|
| 2020 | \$ 6,846 |
| 2021 | 5,967 |
| 2022 | 5,303 |
| 2023 | 3,690 |
| 2024 | 1,876 |
| Thereafter | 313 |
| Total amounts to be collected | 23,995 |
| Less: interest | 3,034 |
| Total finance receivables | \$ 20,961 |

7. EARNINGS (LOSS) PER SHARE

The calculation of basic earnings (loss) per share ("EPS") and diluted EPS are presented below:

| (\$ in thousands, except per share data) | Three months ended December 31, 2019 | |
|--|--------------------------------------|-------------|
| | 2019 | 2018 |
| Numerator for basic and diluted loss per share | | |
| Net loss | \$ (8,378) | \$ (10,438) |
| Preferred dividends | — | — |
| Net loss applicable to common shareholders | \$ (8,378) | (10,438) |
| Denominator for basic loss per share - Weighted average shares outstanding | | |
| | 63,664,256 | 60,059,936 |
| Effect of dilutive potential common shares | — | — |
| Denominator for diluted loss per share - Adjusted weighted average shares outstanding | 63,664,256 | 60,059,936 |
| Basic loss per share | \$ (0.13) | \$ (0.17) |
| Diluted loss per share | \$ (0.13) | \$ (0.17) |

| (\$ in thousands, except per share data) | Six months ended December 31, 2019 | |
|--|------------------------------------|-------------|
| | 2019 | 2018 |
| Numerator for basic and diluted loss per share | | |
| Net loss | \$ (19,886) | \$ (15,726) |
| Preferred dividends | (334) | (334) |
| Net loss applicable to common shareholders | \$ (20,220) | \$ (16,060) |
| Denominator for basic loss per share - Weighted average shares outstanding | | |
| | 61,891,197 | 60,056,924 |
| Effect of dilutive potential common shares | — | — |
| Denominator for diluted loss per share - Adjusted weighted average shares outstanding | 61,891,197 | 60,056,924 |
| Basic loss per share | \$ (0.33) | \$ (0.27) |
| Diluted loss per share | \$ (0.33) | \$ (0.27) |

Anti-dilutive shares excluded from the calculation of diluted loss per share were 1,529,381 for the three and six months ended December 31, 2019 and 1,400,968 for the three and six months ended December 31, 2018.

8. GOODWILL AND INTANGIBLES

Intangible asset balances and goodwill consisted of the following:

| (\$ in thousands) | As of December 31, 2019 | | | Amortization Period |
|------------------------------------|-------------------------|--------------------------|-----------|---------------------|
| | Gross | Accumulated Amortization | Net | |
| Intangible assets: | | | | |
| Non-compete agreements | \$ 2 | \$ (2) | \$ — | 2 years |
| Brand and tradenames | 1,695 | (585) | 1,110 | 3 - 7 years |
| Developed technology | 10,939 | (4,188) | 6,751 | 5 - 6 years |
| Customer relationships | 19,049 | (2,308) | 16,741 | 10 - 18 years |
| Total intangible assets | \$ 31,685 | \$ (7,083) | \$ 24,602 | |
| Goodwill | 63,945 | — | 63,945 | Indefinite |
| Total intangible assets & goodwill | \$ 95,630 | \$ (7,083) | \$ 88,547 | |
| (\$ in thousands) | As of June 30, 2019 | | | Amortization Period |
| | Gross | Accumulated Amortization | Net | |
| Intangible assets: | | | | |
| Non-compete agreements | \$ 2 | \$ (2) | \$ — | 2 years |
| Brand and tradenames | 1,695 | (470) | 1,225 | 3 - 7 years |
| Developed technology | 10,939 | (3,266) | 7,673 | 5 - 6 years |
| Customer relationships | 19,049 | (1,776) | 17,273 | 10 - 18 years |
| Total intangible assets | \$ 31,685 | \$ (5,514) | \$ 26,171 | |
| Goodwill | 63,945 | — | 63,945 | Indefinite |
| Total intangible assets & goodwill | \$ 95,630 | \$ (5,514) | \$ 90,116 | |

For the three and six months ended December 31, 2019 there was \$0.8 million and \$1.6 million in amortization expense related to intangible assets, respectively, as compared to the three and six months ended December 31, 2018, for which there was \$0.8 million and \$1.6 million in amortization expense related to intangible assets, respectively.

9. DEBT AND OTHER FINANCING ARRANGEMENTS

The Company's debt and other financing arrangements as of December 31, 2019 and June 30, 2019 consisted of the following:

| (\$ in thousands) | As of December 31, 2019 | As of June 30, 2019 |
|--|-------------------------|---------------------|
| Term Facility | \$ 15,000 | \$ — |
| Revolving Credit Facility | — | 10,000 |
| Term Loan | — | 1,458 |
| Other, including capital lease obligations | 705 | 1,323 |
| Less: unamortized issuance costs and debt discount | (2,894) | (8) |
| Total | 12,811 | 12,773 |
| Less: debt and other financing arrangements, current | (587) | (12,497) |
| Debt and other financing arrangements, noncurrent | \$ 12,224 | \$ 276 |

Details of interest expense presented on the Condensed Consolidated Statements of Operations are as follows:

| (\$ in thousands) | Three months ended December 31, | | Six months ended December 31, | |
|-------------------------------|---------------------------------|---------------|-------------------------------|-----------------|
| | 2019 | 2018 | 2019 | 2018 |
| Term Facility | \$ 379 | \$ — | \$ 379 | \$ — |
| Revolving Credit Facility | 226 | 181 | 303 | 356 |
| Term Loan | — | 352 | 160 | 702 |
| Other interest expense | 228 | 286 | 456 | 547 |
| Total interest expense | \$ 833 | \$ 819 | \$ 1,298 | \$ 1,605 |

Revolving Credit Facility and Term Loan with JPMorgan Chase

On November 9, 2017, in connection with the acquisition of Cantaloupe, the Company entered into a five year credit agreement among the Company, as the borrower, its subsidiaries, as guarantors, and JPMorgan Chase Bank, N.A., as the lender and administrative agent for the lender (the “Lender”), pursuant to which the Lender (i) made a \$25 million Term Loan to the Company and (ii) provided the Company with the Revolving Credit Facility under which the Company may borrow revolving credit loans in an aggregate principal amount not to exceed \$12.5 million at any time.

The proceeds of the Term Loan and borrowings under the Revolving Credit Facility, in an aggregate principal amount equal to \$35.0 million, were used by the Company to finance a portion of the purchase price for the acquisition of Cantaloupe (\$27.8 million) and repay existing indebtedness (\$7.2 million). All advances under the Revolving Credit Facility and all other obligations must be paid in full at maturity on November 9, 2022.

Loans under the five year credit agreement bore interest, at the Company's option, by reference to a base rate or a rate based on LIBOR, in either case, plus an applicable margin determined quarterly based on the Company's total leverage ratio as of the last day of each fiscal quarter. The applicable interest rate on the loans for the year to date ended October 31, 2019 was LIBOR plus 4%. The Term Loan and Revolving Credit Facility contained customary representations and warranties and affirmative and negative covenants and required the Company to maintain a minimum quarterly total leverage ratio and fixed charge coverage ratio. The Revolving Credit Facility and Term Loan also required the Company to furnish various financial information on a quarterly and annual basis. As of June 30, 2019, the Company was not in compliance with the fixed charge coverage ratio and the total leverage ratio, which represented an event of default under the credit agreement and the Company classified all amounts outstanding under the Revolving Credit Facility and Term Loan as current liabilities as of June 30, 2019.

Due to the Company's delay in filing its periodic reports, between September 28, 2018, and September 30, 2019, the parties entered into various agreements to provide for the extension of the delivery of the Company's financial information required under the terms of the credit agreement. In connection with these agreements, the Company incurred extension fees due to the lender, totaling \$0.2 million, between September 28, 2018 and September 30, 2019. Additionally, during the quarter ended March 31, 2019, the Company prepaid \$20.0 million of the balance outstanding under the Term Loan, and on September 30, 2019, the Company prepaid the remaining principal balance of the Term Loan and agreed to permanently reduce the amount available under the Revolving Credit Facility to \$10 million which represented the outstanding balance on the date thereof. On October 31, 2019, the Company repaid the outstanding balance on the Revolving Credit Facility.

Term Facility with Antara

On October 9, 2019, as a result of seeking additional financing sources to support the Company's operating activities, the Company entered into a commitment letter with Antara Capital Master Fund LP (“Antara”), pursuant to which Antara committed to extend to the Company a \$30.0 million senior secured term loan facility (“Term Facility”). On October 31, 2019, the Company entered into a Financing Agreement with Antara to draw \$15.0 million on the Term Facility and agreed to draw an additional \$15.0 million at any time between July 31, 2020 and April 30, 2021, subject to the terms of the Financing Agreement. If the Company fails to make the subsequent draw on the Term Facility by April 30, 2021, the Company shall pay Antara a commitment termination fee equal to 3% of the subsequent draw commitment. The outstanding amount of the draws under the Term Facility bear interest at 9.75% per annum, payable monthly in arrears. The proceeds of the initial draw were used to repay the outstanding balance of the Revolving Credit Facility due to JPMorgan Chase Bank, N.A. in the amount of \$10.1 million, including accrued interest payable, and to pay transaction expenses, and the Company intends to utilize the balance for working capital and general corporate purposes. The outstanding principal amount of the loan must be paid in full by no later than the maturity date of October 31, 2024. The Company will need to be in compliance with financial covenants related to the minimum fixed charge coverage ratio beginning

with the fiscal quarter ending June 30, 2020, maximum capital expenditures beginning with the fiscal quarter ending December 31, 2019, and minimum consolidated EBITDA beginning with the fiscal year ending June 30, 2020. As of December 31, 2019, the Company was in compliance with its financial covenants.

The Company may prepay any principal amount outstanding on the Term Facility plus a prepayment premium of 5% (if prepaid on or prior to December 31, 2020), 3% (between January 1, 2021 and December 31, 2021), 1% (between January 1, 2022 and December 31, 2022) and 0% thereafter. Under the Term Facility, the Company is subject to mandatory prepayments as a result of certain asset sales, insurance proceeds, issuances of disqualified capital stock, and issuances of debt. These mandatory prepayments are subject to the prepayment premium that applies to voluntary prepayments. The Company is also subject to annual mandatory prepayments ranging from 0% to 75% of excess cash flow depending upon the consolidated total leverage ratio measured at the end of each fiscal year beginning with the fiscal year ending June 30, 2020. These mandatory prepayments are not subject to the aforementioned prepayment premium.

As discussed in Note 12, on October 9, 2019, the Company also sold shares of the Company's common stock to Antara at a price below market value. Since the Term Facility and equity issuance were negotiated in contemplation of each other and executed within a short period of time, the Company evaluated the debt and equity financing as a combined arrangement, and estimated the fair values of the debt and equity components to allocate the proceeds, net of the registration rights agreement liability (Note 12) on a relative fair value basis between the debt and equity components. The non-lender fees incurred to establish the debt and equity financing arrangement were allocated to the debt and equity components, which includes the delayed draw commitment, on a relative fair value basis and capitalized on the Company's balance sheet. \$0.9 million was allocated to debt issuance costs which is amortized on an effective interest method into interest expense over the term of the Term Facility and \$0.1 million was allocated to debt commitment fees which is amortized on a straight-line basis through April 30, 2021.

The Term Facility was further evaluated for the existence of embedded features to be bifurcated from the amount allocated to the debt component. The Term Facility agreement contains a mandatory prepayment feature that was determined to be an embedded derivative, requiring bifurcation and fair value recognition for the derivative liability. The fair value of this derivative liability is remeasured at each reporting period, with changes in fair value recognized in the consolidated statement of operations and any changes in the assumptions used in measuring the fair value of the derivative liability could result in a material increase or decrease in its carrying value. The allocation of the proceeds to the debt component and the bifurcation of the embedded derivative liability resulted in a \$2.1 million debt discount that will be amortized as a credit to interest expense over the term of the Term Facility.

Other Long-Term Borrowings

In connection with the acquisition of Cantaloupe, the Company assumed debt of \$1.8 million with an outstanding balance of \$0.4 million and \$0.8 million as of December 31, 2019 and June 30, 2019, respectively, comprised of: (i) \$0.1 million and \$0.2 million of promissory notes bearing an interest rate of 5% and maturing on April 5, 2020 with principal and interest payments due monthly; (ii) \$0.3 million and \$0.4 million of promissory notes bearing an interest rate of 10% and maturing on April 1, 2021 with principal and interest payments due quarterly; and (iii) \$0.1 million as of June 30, 2019 of promissory notes bearing an interest rate of 12% that matured on December 15, 2019.

10. FAIR VALUE MEASUREMENTS

Financial assets and liabilities are recorded at fair value. The carrying amounts of certain of the Company's financial instruments, including cash equivalents, accounts receivable, accounts payable and accrued expenses, are carried at cost which approximates fair value due to the short-term maturity of these instruments and are Level 1 assets or liabilities of the fair value hierarchy.

The accounting guidance for fair value provides a framework for measuring fair value, clarifies the definition of fair value and expands disclosures regarding fair value measurements. Fair value is defined as the price that would be received in the sale of an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants at the reporting date. The accounting guidance establishes a three-tiered hierarchy, which prioritizes the inputs used in the valuation methodologies in measuring fair value as follows:

Level 1 - Inputs are unadjusted quoted prices in active markets for identical assets or liabilities that the Company has the ability to access at the measurement date.

Level 2 - Inputs are other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. Level 2 inputs include quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset or liability

(i.e., interest rates, yield curves, etc.), and inputs that are derived principally from or corroborated by observable market data by correlation or other means (market corroborated inputs).

Level 3 - Inputs are unobservable and reflect the Company's assumptions that market participants would use in pricing the asset or liability. The Company develops these inputs based on the best information available.

The Company's embedded derivative liability is measured at fair value using a probability-weighted discounted cash flow model and is classified as a Level 3 liability of the fair value hierarchy due to the use of significant unobservable inputs. The liability is included as a component of Accrued expenses, less current portion on the consolidated balance sheets and subject to remeasurement to fair value at the end of each reporting period. For the three and six months ended December 31, 2019, the Company recognized the change as a component of Other income (expense) in its consolidated statements of operations. The assumptions used in the discounted cash flow model of the embedded derivative liability include: (1) management's estimates of the probability and timing of future cash flows and related events; (2) the Company's risk-adjusted discount rate that includes a company-specific risk premium; and (3) the Company's cost of debt.

There were no transfers between Level 1, Level 2, and Level 3 during the periods presented. The following table provides a reconciliation for the opening and closing balances of the embedded derivative liability from October 31, 2019 to December 31, 2019:

| (\$ in millions) | |
|------------------------------|--------|
| Balance at October 31, 2019 | \$ 1.5 |
| Net change in fair value | — |
| Balance at December 31, 2019 | \$ 1.5 |

The Company's obligations under its long-term debt agreements are carried at amortized cost, which approximates their fair value as of June 30, 2019. The fair value of the Company's obligations under its long-term debt agreements with JPMorgan Chase were considered Level 2 liabilities of the fair value hierarchy because these instruments have interest rates that reset frequently. The fair value of the Company's obligations under its long-term debt agreements with Antara as of December 31, 2019 was approximately \$17.7 million and considered a Level 3 liability of the fair value hierarchy because this instrument used significant unobservable inputs consistent with those used in determining the embedded derivative liability values.

11. INCOME TAXES

For the three months ended December 31, 2019, the Company recorded an income tax provision of \$72 thousand. For the six months ended December 31, 2019, the Company recorded an income tax provision of \$131 thousand. As of December 31, 2019, the Company continued to record a full valuation against its deferred tax assets. The income tax provisions primarily relate to the Company's uncertain tax positions, as well as state income and franchise taxes. As of December 31, 2019, the Company had a total unrecognized income tax benefit of \$0.3 million. The Company is actively working with the tax authorities related to the majority of this uncertain tax position and it is reasonably possible that a majority of the uncertain tax position will be settled within the next 12 months. The provision is based upon actual loss before income taxes for the six months ended December 31, 2019, as the use of an estimated annual effective income tax rate does not provide a reliable estimate of the income tax provision.

For the three months ended December 31, 2018, an income tax provision of \$19 thousand was recorded, which primarily relates to state income and franchise taxes. For the six months ended December 31, 2018, an income tax provision of \$37 thousand was recorded, which primarily relates to state income and franchise taxes. The provisions are based upon actual loss before income taxes for the six months ended December 31, 2018, as the use of an estimated annual effective income tax rate does not provide a reliable estimate of the income tax provision.

12. EQUITY

WARRANTS

The Company had 23,978 warrants outstanding as of December 31, 2019 and June 30, 2019, all of which were exercisable at \$5.00 per share. The warrants have an expiration date of March 29, 2021.

STOCK OPTIONS

The Company estimates the grant date fair value of the stock options it grants using a Black-Scholes valuation model. The Company's assumption for expected volatility is based on its historical volatility data related to market trading of its own common stock. The Company bases its assumptions for expected life of the new stock option grants on the life of the option granted, and if relevant, its analysis of the historical exercise patterns of its stock options. The dividend yield assumption is based on dividends expected to be paid over the expected life of the stock option. The risk-free interest rate assumption is determined by using the U.S. Treasury rates of the same period as the expected option term of each stock option.

In July 2017, 135,000 stock options were granted for 11 employees vesting 1/3 on July 26, 2018, 1/3 on July 26, 2019 and 1/3 on July 26, 2020 expiring if not exercised prior to July 26, 2022. The options are intended to qualify as incentive stock options under Section 422 of the Internal Revenue Code of 1986, as amended.

In August 2017, the Company awarded stock options to its former Chief Executive Officer and Chief Financial Officer to purchase up to 19,047 and 25,000 shares respectively of common stock at an exercise price of \$5.25 per share. The Chief Executive Officer options vest on August 16, 2018, expiring if not exercised prior to August 16, 2024. The Chief Financial Officer options vest 1/3 on August 16, 2018, 1/3 on August 16, 2019 and 1/3 on August 16, 2020, expiring if not exercised prior to August 16, 2024. The Chief Executive Officer options are intended to qualify as incentive stock options under Section 422 of the Internal Revenue Code of 1986, as amended, and the Chief Financial Officer options are non-qualified stock options. The Company's former Chief Executive Officer exercised all of his 274,267 outstanding options during the three months ended December 31, 2019.

In September 2018, the Company awarded stock options to 102 employees to purchase up to 400,000 shares of common stock at an exercise price of \$8.75 which vest 1/3 each year.

In October 2019, the Company awarded stock options to its interim Chief Executive Officer to purchase up to 225,000 shares of common stock at an exercise price of \$7.11 per share which vested immediately and are non-qualified stock options.

In November 2019, the Company awarded stock options to 11 employees to purchase up to 110,000 shares of common stock at an exercise price of \$6.28 which vest 1/3 each year. The options are intended to qualify as incentive stock options under Section 422 of the Internal Revenue Code of 1986, as amended.

The fair value of options granted during the six months ended December 31, 2019 and 2018 was determined using the following assumptions:

| | Six months ended December 31, | |
|--|-------------------------------|---------|
| | 2019 | 2018 |
| Expected volatility (percent) | 74.6% - 90.1% | 58.4% |
| Expected life (years) | 3.5 - 4.5 | 4.5 |
| Expected dividends | 0.0% | 0.0% |
| Risk-free interest rate (percent) | 1.4% - 1.6% | 2.91% |
| Number of options granted | 340,760 | 400,000 |
| Weighted average exercise price | \$ 6.85 | \$ 8.75 |
| Weighted average grant date fair value | \$ 6.84 | \$ 4.37 |

Stock based compensation related to all stock options for the three and six months ended December 31, 2019 was \$1.1 million and \$1.4 million, respectively, and \$0.3 million and \$0.4 million for the three and six months ended December 31, 2018, respectively.

COMMON STOCK

On July 2, 2018, 6,677 shares were awarded to each non-employee director for a total of 40,062 shares. The shares vest on a monthly basis over the two-year period following July 2, 2018.

On October 9, 2019, the Company sold to Antara 3,800,000 shares of the Company's common stock at a below market value price of \$5.25 per share for gross cash proceeds of \$19,950,000. Since the Term Facility and equity issuance were negotiated in contemplation of each other and executed within a short period of time, the Company evaluated the debt and equity financing as a combined arrangement, and estimated the fair values of the debt and equity components to allocate the total proceeds on a relative fair value basis between the debt and equity components, resulting in a \$17.9 million allocation to equity, less \$1.1 million in issuance fees allocated to the equity component on a relative fair value basis.

On October 16, 2019, 13,216 shares were awarded to each non-employee director and its interim Chief Executive Officer for a total of 118,944 shares. 1/3 of the shares vested immediately at the award date, with the remaining shares vesting on October 16, 2020. On November 8, 2019, Albin F. Moschner retired as a member of the Board of Directors, and his remaining shares immediately vested.

On November 22, 2019, 104,500 total shares were awarded to 11 employees. The shares vest 1/3 each year.

The total expense recognized for all common stock awards for the three and six months ended December 31, 2019 was \$0.5 million, and for the three and six months ended December 31, 2018 was \$0.1 million and \$0.3 million, respectively.

LONG TERM INCENTIVE PLANS

The Company did not award any long-term stock incentive compensation to its executive officers during the 2019 fiscal year.

In October 2019, the Company's Board of Directors approved the Fiscal Year 2020 Long-Term Stock Incentive Plan which provides that each executive officer would be awarded shares of common stock of the Company in the event that certain metrics relating to the Company's 2020 fiscal year would result in specified ranges of year-over-year percentage growth. The metrics are total number of connections as of June 30, 2020 as compared to total number of connections as of June 30, 2019 (40% weighting) and adjusted EBITDA earned during the 2020 fiscal year as compared to the adjusted EBITDA earned during the 2019 fiscal year (60% weighting). If none of the minimum threshold year-over-year percentage target goals are achieved, the executive officers would not be awarded any shares. Assuming the minimum threshold year-over-year percentage target goal would be achieved for a particular metric, the number of shares to be awarded for that metric would be determined on a pro rata basis, provided that the award would not exceed the maximum distinguished award for that metric (which in any event cannot exceed 150% of the executive officer's target bonus award). Any shares awarded under the plan would vest as follows: one-third at the time of issuance; one-third on June 30, 2021; and one-third on June 30, 2022.

The Company had long-term stock incentive plans ("LTI") in prior fiscal years for its then executive officers. Stock based compensation related to the LTI plans was as follows in the three and six months ended December 31, 2019 and 2018:

| (\$ in thousands) | Three months ended December 31, | | Six months ended December 31, | |
|-------------------|------------------------------------|-------|----------------------------------|--------|
| | 2019 | 2018 | 2019 | 2018 |
| FY20 LTI Plan | \$ 119 | \$ — | \$ 119 | \$ — |
| FY18 LTI Plan | 11 | 30 | 19 | 60 |
| FY17 LTI Plan | — | 26 | — | 51 |
| Total | \$ 130 | \$ 56 | \$ 138 | \$ 111 |

SHAREHOLDER RIGHTS PLAN AND DIVIDEND DISTRIBUTION

On October 18, 2019, the Company's Board of Directors adopted a shareholder rights plan and declared a dividend distribution of one right on each outstanding share of the Company's common stock. The rights plan will be put to a vote of shareholders at the next annual meeting, and will automatically terminate if approval is not obtained. If shareholder approval is obtained at the meeting, the shareholder rights plan will expire on October 18, 2020.

The rights will be exercisable only if a person or group acquires 15% or more of the Company's outstanding common stock. If a shareholder's beneficial ownership of common stock as of the time of this announcement is at or above the 15% threshold, that shareholder's existing ownership percentage would be grandfathered, but the rights would become exercisable if at any time after this announcement the shareholder acquires beneficial ownership of additional shares. Each right will entitle shareholders to buy one one-hundredth of a share of a new series of junior participating preferred stock at an exercise price of \$30.

If a person or group acquires 15% of the Company's outstanding common stock, each right will entitle its holder (other than such person or members of such group) to purchase for \$30, a number of Company common shares having a market value of twice such price. In addition, at any time after a person or group acquires 15% of the Company's outstanding common stock, the Company's Board of Directors may exchange one share of the Company's common stock for each outstanding right (other than rights owned by such person or group, which would have become void).

Prior to the acquisition by a person or group of beneficial ownership of 15% of the Company's common stock, the rights are redeemable for one cent per right at the option of the Board of Directors.

The dividend distribution was made to holders of record as of October 28, 2019, and was not taxable to shareholders.

REGISTRATION RIGHTS AGREEMENT

In connection with the Stock Purchase Agreement on October 9, 2019 with Antara, the Company also entered into a registration rights agreement (the "Registration Rights Agreement") with Antara, pursuant to which the Company agreed, at its expense, to file a registration statement under the Act with the Securities and Exchange Commission (the "SEC") covering the resale of the shares by Antara (the "Registration Statement").

Pursuant to an Amendment to Registration Rights Agreement dated as of January 31, 2020 (the "Amendment"), Antara and the Company agreed to terminate the obligation of the Company to register the shares in exchange for a payment of approximately \$1.2 million by the Company to Antara by no later than January 31, 2020. The Amendment provided that the payment would be in full satisfaction of any and all liquidated damages which may be due by the Company to Antara under the Registration Rights Agreement for the failure to timely file the Form S-1 registration statement and/or to obtain and maintain the effectiveness thereof. This obligation was recorded by the Company as of December 31, 2019.

Under the Registration Rights Agreement, and prior to the Amendment, the Company was required to file the registration statement by no later than November 8, 2019 (extended by agreement of the parties until November 26, 2019). The Company informed Antara that it would not be able to file the Registration Statement without unreasonable effort and expense because the applicable rules of the SEC require the Company to include certain pre-acquisition financial statements of Cantaloupe in the Registration Statement.

These pre-acquisition financial statements had been filed by the Company as exhibit 99.1 to the Form 8-K/A filed on January 24, 2018. As part of the audit process and subsequent to June 30, 2019, the Company performed an extensive analysis relating to certain of the accounts of Cantaloupe for periods subsequent to the acquisition and made certain adjustments to previously issued financial statements, all of which were described in the Company's annual report on Form 10-K for the year ended June 30, 2019 and the Amendment No. 1 thereto. The Company determined that to perform such an analysis in connection with the pre-acquisition financial statements required to be included in the registration statement would be unduly time consuming and expensive. The Company also sought to obtain a waiver from the staff of the SEC from the regulations which require the inclusion of these pre-acquisition financial statements in the registration statement. By letter dated December 30, 2019, the SEC staff indicated that it was unable to provide such a waiver.

13. COMMITMENTS AND CONTINGENCIES

Eastern District of Pennsylvania Consolidated Shareholder Class Actions

As previously reported, various putative shareholder class action complaints had been filed in the United States District Court for the District of New Jersey against the Company, its chief executive officer and chief financial officer at the relevant time, its directors at the relevant time, and the investment banks who served as underwriters in the May 2018 follow-on public offering of the Company (the "Underwriters"). These complaints alleged violations of the Securities Act of 1933, as amended, and the Securities Exchange Act of 1934, as amended. These various actions were consolidated by the Court into one action (the "Consolidated Action"), and the Court granted the Motion to Transfer filed by the Company and its former chief executive officer, and transferred the Consolidated Action to the United States District Court for the Eastern District of Pennsylvania, Docket No. 19-cv-04565. On November 20, 2019, Plaintiff filed an amended complaint, and defendants filed motions to dismiss on February 3, 2020. The Court has not yet ruled on the motions to dismiss. The parties intend to participate in a private mediation on February 27, 2020.

Chester County, Pennsylvania Class Action

As previously reported, a putative shareholder class action complaint was filed against the Company, its chief executive officer and chief financial officer at the relevant time, its directors at the relevant time, and the Underwriters, in the Court of Common Pleas, Chester County, Pennsylvania, Docket No. 2019-04821-MJ. The complaint alleged violations of the Securities Act of 1933, as amended. As also previously reported, on September 20, 2019 the Court granted the defendants' Petition for Stay and stayed the Chester County action until the Consolidated Action reaches a final disposition. On October 18, 2019, plaintiff filed an appeal to the Pennsylvania Superior Court from the Order granting defendants' Petition for Stay, Docket No. 3100 EDA 2019. On December 6, 2019, the Pennsylvania Superior Court issued an Order stating that the Stay Order does not appear to be final or otherwise appealable and directed plaintiff to show cause as to the basis of the Pennsylvania Superior Court's jurisdiction. The plaintiff filed a Response to the Order to Show Cause on December 16, 2019, and the defendants filed an Application to Quash Appeal on December 26, 2019. The Pennsylvania Superior Court has not yet decided the appealability of the Chester County Stay Order.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Forward-Looking Statements

This Form 10-Q contains certain forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, regarding, among other things, the anticipated financial and operating results of the Company. For this purpose, forward-looking statements are any statements contained herein that are not statements of historical fact and include, but are not limited to, those preceded by or that include the words, "estimate," "could," "should," "would," "likely," "may," "will," "plan," "intend," "believes," "expects," "anticipates," "projected," or similar expressions. Those statements are subject to known and unknown risks, uncertainties and other factors that could cause the actual results to differ materially from those contemplated by the statements. The forward-looking information is based on various factors and was derived using numerous assumptions. Important factors that could cause the Company's actual results to differ materially from those projected, include, for example:

- general economic, market or business conditions unrelated to our operating performance;
- the ability of the Company to raise funds in the future through sales of securities or debt financing in order to sustain its operations if an unexpected or unusual event would occur;
- the ability of the Company to compete with its competitors to obtain market share;
- whether the Company's current or future customers purchase, lease, rent or utilize ePort devices or our other products in the future at levels currently anticipated by our Company;
- whether the Company's customers continue to utilize the Company's transaction processing and related services, as our customer agreements are generally cancelable by the customer on thirty to sixty days' notice;
- the ability of the Company to satisfy its trade obligations included in accounts payable and accrued expenses;
- the ability of the Company to sell to third party lenders all or a portion of our finance receivables;
- the ability of a sufficient number of our customers to utilize third party financing companies under our QuickStart program in order to improve our net cash used by operating activities;
- the incurrence by us of any unanticipated or unusual non-operating expenses which would require us to divert our cash resources from achieving our business plan;
- the ability of the Company to predict or estimate its future quarterly or annual revenue and expenses given the developing and unpredictable market for its products;
- the ability of the Company to retain key customers from whom a significant portion of its revenue are derived;
- the ability of a key customer to reduce or delay purchasing products from the Company;
- the ability of the Company to obtain widespread commercial acceptance of its products and service offerings such as ePort QuickConnect, mobile payment and loyalty programs;
- whether any patents issued to the Company will provide the Company with any competitive advantages or adequate protection for its products, or would be challenged, invalidated or circumvented by others;
- the ability of the Company to operate without infringing the intellectual property rights of others;
- the ability of our products and services to avoid unauthorized hacking or credit card fraud;
- whether we continue to experience material weaknesses in our internal controls over financial reporting in the future, and are not able to accurately or timely report our financial condition or results of operations;
- whether our suppliers would increase their prices, reduce their output or change their terms of sale;
- the ability of the Company to sell to third party lenders all or a portion of our finance receivables, or to do so in a timely manner;

- whether the listing application for the Company's securities which has been filed by the Company with The Nasdaq Stock Market LLC ("Nasdaq") will be granted in a timely manner;
- our ability to obtain additional financing in the future for working capital, capital expenditures, acquisitions, general corporate purposes or other purposes may be impaired; and
- the risks associated with the currently pending litigation or possible regulatory action arising from the internal investigation and its findings, from the failure to timely file our periodic reports with the SEC, from the restatement of the affected financial statements, from allegations related to the registration statement for the follow-on public offering, or from potential litigation or other claims arising from the shareholder demands for derivative action.

Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance, or achievements. Actual results or business conditions may differ materially from those projected or suggested in forward-looking statements as a result of various factors including, but not limited to, those described above or those discussed under Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the fiscal year ended June 30, 2019 (the "2019 Form 10-K"). We cannot assure you that we have identified all the factors that create uncertainties. Moreover, new risks emerge from time to time and it is not possible for our management to predict all risks, nor can we assess the impact of all risks on our business or the extent to which any risk, or combination of risks, may cause actual results to differ from those contained in any forward-looking statements. Readers should not place undue reliance on forward-looking statements.

Any forward-looking statement made by us in this Form 10-Q speaks only as of the date of this Form 10-Q. Unless required by law, we undertake no obligation to publicly revise any forward-looking statement to reflect circumstances or events after the date of this Form 10-Q or to reflect the occurrence of unanticipated events.

OVERVIEW OF THE COMPANY

USA Technologies, Inc. provides wireless networking, cashless transactions, asset monitoring, and other value-added services principally to the small ticket, unattended Point of Sale ("POS") market. Our ePort® technology can be installed and/or embedded into everyday devices such as vending machines, a variety of kiosks, amusement games, and commercial laundry via either our ePort hardware or our Quick Connect solution. Our associated service, ePort Connect®, is a PCI-compliant, comprehensive service that includes simplified credit/debit card processing and support, consumer engagement services as well as telemetry, Internet of Things ("IoT"), and machine-to-machine ("M2M") services, including the ability to remotely monitor, control and report on the results of distributed assets containing our electronic payment solutions.

The Company generates revenue in multiple ways. During the three and six months ended December 31, 2019, we derived approximately 81% and 80% of our revenue from recurring license and transaction fees related to our ePort Connect service and approximately 19% and 20% of our revenue from equipment sales. Connections to our service stem from the sale or lease of our POS electronic payment devices, certified payment software, or the servicing of similar third-party installed POS terminals. Connections to the ePort Connect service are the most significant driver of the Company's revenue, particularly the recurring revenue from license and transaction fees. Customers can obtain POS electronic payment devices from us in the following ways:

- Purchasing devices directly from the Company or one of its authorized resellers;
- Financing devices under the Company's QuickStart Program, which are non-cancellable sixty month sales-type leases, through an unrelated equipment financing company, if available, or directly from the Company; and
- Renting devices under the Company's JumpStart Program, which are cancellable month-to-month operating leases.

As of December 31, 2019, highlights of the Company are below:

- Headquarters in Malvern, Pennsylvania;
- Over 120 employees;
- Over 21,000 customers and approximately 1,255,000 connections to our service;
- Three direct sales teams at the national, regional, and local customer-level and a growing number of OEMs and national distribution partners;
- The Company's fiscal year ends June 30th.

As indicated in our 2019 Form 10-K, as a result of our failure to comply with our periodic reporting obligations, on September 26, 2019, our securities were suspended from trading on The Nasdaq Stock Market LLC (“Nasdaq”) and are currently quoted on the OTC Markets. On October 8, 2019, and pursuant to applicable Nasdaq rules, we filed an appeal to the Nasdaq Listing and Hearing Review Council (the “Listing Council”) from the Nasdaq Hearing Panel’s determination to delist the Company’s securities from trading. On November 22, 2019, the Company received a notification that the Listing Council had affirmed the decision of the Hearing Panel to suspend trading of the Company’s securities on Nasdaq and to delist the Company’s securities. On January 29, 2020, the Company received written notification from Nasdaq that the Nasdaq Board of Directors declined to call for review the decision of the Listing Council, and that the decision of the Listing Council represented the final action of Nasdaq relating to the decision of the Listing Council. Pursuant to applicable Nasdaq listing rules and the rules promulgated under the Securities Exchange Act of 1934, as amended, on February 4, 2020, Nasdaq issued a press release stating that it will delist the Company’s securities and will file a Form 25 with the Securities and Exchange Commission to complete the delisting. The delisting of the Company’s securities from Nasdaq became effective on February 18, 2020. Independent of and in addition to the appeal process described above, the Company has applied to relist its common stock and preferred stock on Nasdaq, and the application is currently under review by the staff of the Nasdaq Listing Qualifications Department. There can be no assurance that the listing application will be granted by Nasdaq or granted in a timely manner.

CRITICAL ACCOUNTING POLICIES

There have been no significant changes to the critical accounting policies disclosed in “Management’s Discussion and Analysis of Financial Condition and Results of Operations” in our 2019 Form 10-K.

Recent Accounting Pronouncements

See Note 2 to the interim Condensed Consolidated Financial Statements for a description of recent accounting pronouncements.

TRENDING QUARTERLY FINANCIAL DATA

The following tables show certain financial and non-financial data that management believes give readers insight into certain trends and relationships about the Company's financial performance.

Five Quarter Select Key Performance Indicators including Connections

| | As of and for the three months ended | | | | |
|--|--------------------------------------|--------------------|---------------|----------------|-------------------|
| | December 31, 2019 | September 30, 2019 | June 30, 2019 | March 31, 2019 | December 31, 2018 |
| Connections: | | | | | |
| Gross new connections | 45,000 | 49,000 | 47,000 | 51,000 | 36,000 |
| Net new connections | 40,000 | 46,000 | 43,000 | 46,000 | 33,000 |
| Total connections | 1,255,000 | 1,215,000 | 1,169,000 | 1,126,000 | 1,080,000 |
| Customers: | | | | | |
| New customers added | 900 | 900 | 825 | 925 | 650 |
| Total customers | 21,200 | 20,300 | 19,400 | 18,575 | 17,650 |
| Volumes: | | | | | |
| Total number of transactions (millions) | 277.6 | 232.7 | 229.6 | 217.2 | 204.6 |
| Total volume (millions) | \$ 529.9 | \$ 461.2 | \$ 453.0 | \$ 420.3 | \$ 392.2 |
| Financing structure of connections: | | | | | |
| JumpStart | 4.3% | 3.4% | 10.1% | 1.8% | 7.8% |
| QuickStart & all others ^(a) | 95.7% | 96.6% | 89.9% | 98.2% | 92.2% |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

a) Includes credit sales with standard trade receivable terms.

Highlights of USAT's connections for the quarter ended December 31, 2019 include:

- 40,000 additional net new connections during the quarter; and
- 1,255,000 total connections to our service compared to the same quarter last year of approximately 1,080,000 total connections to our service, an increase of 175,000 connections, or 16%.

RESULTS OF OPERATIONS
Three Months Ended December 31, 2019 Compared to Three Months Ended December 31, 2018
Revenue and Gross Profit

| (\$ in thousands) | Three months ended December 31, | | Percent Change |
|------------------------------|---------------------------------|-----------------|----------------|
| | 2019 | 2018 | |
| Revenue: | | | |
| License and transaction fees | \$ 35,754 | \$ 29,733 | 20.3% |
| Equipment sales | 8,297 | 4,753 | 74.6% |
| Total Revenue | 44,051 | 34,486 | 27.7% |
| Costs of sales: | | | |
| Cost of services | 22,579 | 19,462 | 16.0% |
| Cost of equipment | 8,710 | 5,589 | 55.8% |
| Total costs of sales | 31,289 | 25,051 | 24.9% |
| Gross profit: | | | |
| License and transaction fees | 13,175 | 10,271 | 28.3% |
| Equipment sales | (413) | (836) | 50.6% |
| Total gross profit | \$ 12,762 | \$ 9,435 | 35.3% |

Revenue. Total revenue increased \$9.6 million for the three months ended December 31, 2019 compared to the same period in 2018. The change in total revenue resulted from a \$6.0 million increase in license and transaction fee revenue for the three months ended December 31, 2019 compared to the same period in 2018, driven primarily by the increase in connection count which caused an increase in license fee and processing fees, and a \$3.5 million increase in equipment revenue for the three months ended December 31, 2019 compared to the same period in 2018 driven primarily by the 40,000 new net connections delivered for the three months ended December 31, 2019 compared to 33,000 new net connections delivered in the same period in 2018. This 7,000 increase in new net connections represents a 21 percent increase year over year.

Cost of sales. Cost of sales increased \$6.2 million for the three months ended December 31, 2019 compared to the same period in 2018. The increase was driven by a \$3.1 million increase in cost of services driven primarily by an increase in transaction processing costs following the increase in transaction processing fees for the quarter and a \$3.1 million increase in cost of equipment sales, resulting from higher shipments compared to the same period last year. However, the cost of services compared to services fees was 2.3% lower for the three months ended December 31, 2019 compared to the same period in 2018 due primarily to a higher average ticket price in transactions processed during the current quarter.

Gross margin. Total gross margin increased 1.6%, from 27.4% for the three months ended December 31, 2018 to 29.0% for the three months ended December 31, 2019. The change in our gross margin was driven primarily by a 2.3% increase in the transaction processing margin driven by a higher ticket price realized in the current quarter.

Operating Expenses

| Category (\$ in thousands) | Three months ended December 31, | | Percent Change |
|--|---------------------------------|------------------|----------------|
| | 2019 | 2018 | |
| Selling, general and administrative expenses | \$ 18,700 | \$ 10,931 | 71.1 % |
| Investigation and restatement expenses | 738 | 7,188 | NM |
| Integration and acquisition costs | — | 181 | NM |
| Depreciation and amortization | 1,080 | 1,143 | (5.5)% |
| Total operating expenses | \$ 20,518 | \$ 19,443 | 5.5 % |

NM — not meaningful

Selling, general and administrative expenses. Selling, general and administrative expenses increased approximately \$7.8 million for the three months ended December 31, 2019, as compared to the same period in 2018. This change was primarily driven by a \$3.4 million increase in professional services costs primarily related to the Company's restatement project and related audit activities that were not included in one-time costs, a \$3.2 million increase in employment related costs and \$0.4 million of severance costs.

Investigation and restatement expenses. Investigation and restatement expenses were incurred beginning in the first quarter of fiscal year 2019 through the second quarter of fiscal year 2020 in connection with the Audit Committee's investigation, the restatements of previously filed financial statements, bank consents, and the ongoing remediation of deficiencies in our internal control over financial reporting.

Integration and acquisition costs. Integration and acquisition costs were \$0.2 million for the three months ended December 31, 2018 due to the completion of the Cantaloupe acquisition.

Depreciation and amortization. Depreciation and amortization expense was consistent with the same period in 2018.

Other Expense, Net

| (\$ in thousands) | Three months ended December 31, | | Percent Change |
|--------------------------|---------------------------------|----------|----------------|
| | 2019 | 2018 | |
| Other income (expense): | | | |
| Interest income | \$ 283 | \$ 408 | (30.6)% |
| Interest expense | (833) | (819) | 1.7 % |
| Total other expense, net | \$ (550) | \$ (411) | 33.8 % |

Other expense, net. Other expense, net was consistent with the same period in 2018.

Income Taxes

| (\$ in thousands) | Three months ended December 31, | | Percent Change |
|----------------------------|---------------------------------|---------|----------------|
| | 2019 | 2018 | |
| Provision for income taxes | \$ (72) | \$ (19) | 278.9% |

Income taxes. For the three months ended December 31, 2019, a tax provision of \$72 thousand was recorded which primarily relates to the Company's uncertain tax positions, as well as state income and franchise taxes. As of December 31, 2019, the Company had a total unrecognized income tax benefit of \$0.3 million. The Company is actively working with the tax authorities related to the majority of this uncertain tax position and it is reasonably possible that a majority of the uncertain tax position will be settled within the next 12 months. The provision is based upon actual loss before income taxes for the three months ended December 31, 2019, as the use of an estimated annual effective income tax rate does not provide a reliable estimate of the income tax provision.

For the three months ended December 31, 2018, a tax provision of \$19 thousand was recorded which primarily relates to state income and franchise taxes. The provision is based upon actual loss before income taxes for the three months ended December 31, 2018, as the use of an estimated annual effective income tax rate does not provide a reliable estimate of the income tax provision.

Reconciliation of Net Loss to Adjusted EBITDA

| (\$ in thousands) | Three months ended December 31, | |
|--|---------------------------------|-------------|
| | 2019 | 2018 |
| Net loss | \$ (8,378) | \$ (10,438) |
| Less: interest income | (283) | (408) |
| Plus: interest expense | 833 | 819 |
| Plus: income tax provision | 72 | 19 |
| Plus: depreciation expense | 1,053 | 1,204 |
| Plus: amortization expense | 784 | 793 |
| EBITDA | (5,919) | (8,011) |
| Plus: stock-based compensation | 1,742 | 557 |
| Plus: litigation related professional expenses | 1,115 | 97 |
| Plus: investigation and restatement expenses | 738 | 7,188 |
| Plus: integration and acquisition costs | — | 181 |
| Adjustments to EBITDA | 3,595 | 8,023 |
| Adjusted EBITDA | \$ (2,324) | \$ 12 |

As used herein, Adjusted EBITDA represents net income (loss) before interest income, interest expense, income taxes, depreciation, amortization, non-recurring fees and charges that were incurred in connection with the acquisition and integration of businesses, non-recurring fees and charges that were incurred in connection with the Audit Committee investigation and financial statement restatement activities, class action litigation or activist related expenses, and stock-based compensation expense. We have excluded the non-cash expense, stock-based compensation, as it does not reflect our cash-based operations. We have excluded the non-recurring costs and expenses incurred in connection with business acquisitions in order to allow more accurate comparison of the financial results to historical operations. We have excluded the professional fees incurred in connection with the class action litigation or the activist related matters as well as the non-recurring costs and expenses related to the Audit Committee investigation and financial statement restatement activities because we believe that they represent charges that are not related to our operations. Adjusted EBITDA is a non-GAAP financial measure which is not required by or defined under GAAP (Generally Accepted Accounting Principles). We use these non-GAAP financial measures for financial and operational decision-making purposes and as a means to evaluate period-to-period comparisons. We believe that these non-GAAP financial measures provide useful information about our operating results, enhance the overall understanding of past financial performance and future prospects and allow for greater transparency with respect to metrics used by our management in its financial and operational decision making. The presentation of this financial measure is not intended to be considered in isolation or as a substitute for the financial measures prepared and presented in accordance with GAAP, including our net income or net loss or net cash used in operating activities. Management recognizes that non-GAAP financial measures have limitations in that they do not reflect all of the items associated with our net income or net loss as determined in accordance with GAAP, and are not a substitute for or a measure of our profitability or net earnings. Adjusted EBITDA is presented because we believe it is useful to investors as a measure of comparative operating performance. Additionally, we utilize Adjusted EBITDA as a metric in our executive officer and management incentive compensation plans.

Reconciliation of Net Loss to Non-GAAP Net Income (Loss)

| (\$ in thousands) | Three months ended December 31, | |
|--|---------------------------------|-------------|
| | 2019 | 2018 |
| Net loss | \$ (8,378) | \$ (10,438) |
| Non-GAAP adjustments: | | |
| Non-cash portion of income tax provision | 5 | 5 |
| Amortization expense | 784 | 793 |
| Stock-based compensation | 1,742 | 557 |
| Litigation related professional fees | 1,115 | 97 |
| Investigation and restatement expenses | 738 | 7,188 |
| Integration and acquisition costs | — | 181 |
| Non-GAAP net (loss) income | \$ (3,994) | \$ (1,617) |

As used herein, non-GAAP net income (loss) represents GAAP net loss excluding costs or benefits relating to any non-cash portions of the Company's income tax provision, amortization expense related to our acquisition-related intangibles, non-recurring fees and charges that were incurred in connection with the acquisition and integration of businesses, non-recurring fees and charges that were incurred in connection with the Audit Committee investigation and financial statement restatement activities, class-action litigation or activist related expenses, and stock-based compensation expense. Management believes that non-GAAP net income (loss) is an important measure of USAT's business. Non-GAAP net income (loss) is a non-GAAP financial measure which is not required by or defined under GAAP. The presentation of this financial measure is not intended to be considered in isolation or as a substitute for the financial measures prepared and presented in accordance with GAAP, including the net income or net loss of the Company or net cash used in operating activities. Management recognizes that non-GAAP financial measures have limitations in that they do not reflect all of the items associated with the Company's net income or net loss as determined in accordance with GAAP, and are not a substitute for or a measure of the Company's profitability or net earnings. Management believes that non-GAAP net loss is an important measure of the Company's business. Management uses the aforementioned non-GAAP measure to monitor and evaluate ongoing operating results and trends and to gain an understanding of our comparative operating performance. We believe that this non-GAAP financial measure serves as a useful metric for our management and investors because they enable a better understanding of the long-term performance of our core business and facilitate comparisons of our operating results over multiple periods, and when taken together with the corresponding GAAP financial measures and our reconciliations, enhance investors' overall understanding of our current and future financial performance. Additionally, the Company utilizes non-GAAP net income (loss) as a metric in its executive officer and management incentive compensation plans.

Six Months Ended December 31, 2019 Compared to Six Months Ended December 31, 2018

Revenue and Gross Profit

| (\$ in thousands) | Six months ended December 31, | | Percent Change |
|------------------------------|-------------------------------|-----------|----------------|
| | 2019 | 2018 | |
| Revenue: | | | |
| License and transaction fees | \$ 70,363 | \$ 58,404 | 20.5 % |
| Equipment sales | 17,047 | 9,850 | 73.1 % |
| Total Revenue | 87,410 | 68,254 | 28.1 % |
| Costs of sales: | | | |
| Cost of services | 44,668 | 37,834 | 18.1 % |
| Cost of equipment | 18,564 | 9,927 | 87.0 % |
| Total costs of sales | 63,232 | 47,761 | 32.4 % |
| Gross profit: | | | |
| License and transaction fees | 25,695 | 20,570 | 24.9 % |
| Equipment sales | (1,517) | (77) | (1,870.1)% |
| Total gross profit | \$ 24,178 | \$ 20,493 | 18.0 % |

Revenue. Total revenue increased \$19.2 million for the six months ended December 31, 2019 compared to the same period in 2018. The growth in total revenue resulted from a \$12.0 million increase in license and transaction fee revenue for the six months ended December 31, 2019 compared to the same period in 2018, mostly driven by the increase in connection count which generated an increase in license fee and processing fees, and a \$7.2 million increase in equipment revenue for the six months ended December 31, 2019 compared to the same period in 2018 driven primarily by the 86,000 new net connections delivered for the six months ended December 31, 2019 compared to 52,000 new net connections delivered in the same period in 2018. This 34,000 increase in new net connections represents a 65 percent increase year over year.

Cost of sales. Cost of sales increased \$15.5 million for the six months ended December 31, 2019 compared to the same period in 2018. The increase was driven by a \$6.8 million increase in cost of services driven by an increase in transaction processing costs commensurate with the increase in transaction processing fees for the period and a \$8.6 million increase in cost of equipment sales, resulting from higher shipments compared to the same period last year.

Gross margin. Total gross margin decreased 2.4%, from 30.0% for the six months ended December 31, 2018 to 27.7% for the six months ended December 31, 2019. The decrease was driven primarily by a lower equipment margin resulting from a large equipment sale made to a strategic customer during the prior quarter, reflecting our strategy of using equipment sales as an enabler for driving longer-term, higher margin license and transaction fees. License and transaction processing margin remained consistent compared to the same period last year.

Operating Expenses

| Category (\$ in thousands) | Six months ended December 31, | | Percent Change |
|--|-------------------------------|-----------|----------------|
| | 2019 | 2018 | |
| Selling, general and administrative expenses | \$ 36,807 | \$ 20,381 | 80.6 % |
| Investigation and restatement expenses | 4,303 | 11,714 | NM |
| Integration and acquisition costs | — | 1,103 | NM |
| Depreciation and amortization | 2,102 | 2,276 | (7.6)% |
| Total operating expenses | \$ 43,212 | \$ 35,474 | 21.8 % |

NM — not meaningful

Selling, general and administrative expenses. Selling, general and administrative expenses increased approximately \$16.4 million for the six months ended December 31, 2019, as compared to the same period in 2018. This change was primarily driven by a

\$10.8 million increase in professional services costs primarily related to the Company's restatement project and related audit activities that were not included in one-time costs, \$4.4 million increase in employment related costs, and \$0.4 million of severance costs.

Investigation and restatement expenses. Investigation and restatement expenses were incurred beginning in the first quarter of fiscal year 2019 through the second quarter of fiscal year 2020 in connection with the Audit Committee's investigation, the restatements of previously filed financial statements, bank consents, and the ongoing remediation of deficiencies in our internal control over financial reporting.

Integration and acquisition costs. Integration and acquisition costs were \$1.1 million for the six months ended December 31, 2018 due to the completion of the Cantaloupe acquisition.

Depreciation and amortization. Depreciation and amortization expense was consistent with the same period in 2018.

Other Expense, Net

| (\$ in thousands) | Six months ended December 31, | | Percent Change |
|--------------------------|-------------------------------|----------|----------------|
| | 2019 | 2018 | |
| Other income (expense): | | | |
| Interest income | \$ 577 | \$ 897 | (35.7)% |
| Interest expense | (1,298) | (1,605) | (19.1)% |
| Total other expense, net | \$ (721) | \$ (708) | 1.8 % |

Other expense, net. Other expense, net was consistent with the same period in 2018.

Income Taxes

| (\$ in thousands) | Six months ended December 31, | | Percent Change |
|----------------------------|-------------------------------|---------|----------------|
| | 2019 | 2018 | |
| Provision for income taxes | \$ (131) | \$ (37) | 254.1% |

Income taxes. For the six months ended December 31, 2019, a tax provision of \$131 thousand was recorded which primarily relates to the Company's uncertain tax positions, as well as state income and franchise taxes. As of December 31, 2019, the Company had a total unrecognized income tax benefit of \$0.3 million. The Company is actively working with the tax authorities related to the majority of this uncertain tax position and it is reasonably possible that a majority of the uncertain tax position will be settled within the next 12 months. The provision is based upon actual loss before income taxes for the six months ended December 31, 2019, as the use of an estimated annual effective income tax rate does not provide a reliable estimate of the income tax provision.

For the six months ended December 31, 2018, a tax provision of \$37 thousand was recorded which primarily relates to state income and franchise taxes. The provision is based upon actual loss before income taxes for the six months ended December 31, 2018, as the use of an estimated annual effective income tax rate does not provide a reliable estimate of the income tax provision.

Reconciliation of Net Loss to Adjusted EBITDA

| (\$ in thousands) | Six months ended December 31, | |
|--|-------------------------------|-------------|
| | 2019 | 2018 |
| Net loss | \$ (19,886) | \$ (15,726) |
| Less: interest income | (577) | (897) |
| Plus: interest expense | 1,298 | 1,605 |
| Plus: income tax provision | 131 | 37 |
| Plus: depreciation expense | 1,924 | 2,387 |
| Plus: amortization expense | 1,569 | 1,585 |
| EBITDA | (15,541) | (11,009) |
| Plus: stock-based compensation | 2,032 | 972 |
| Plus: litigation related professional expenses | 1,229 | 103 |
| Plus: investigation and restatement expenses | 4,303 | 11,714 |
| Plus: integration and acquisition costs | — | 1,103 |
| Adjustments to EBITDA | 7,564 | 13,892 |
| Adjusted EBITDA | \$ (7,977) | \$ 2,883 |

As used herein, Adjusted EBITDA represents net income (loss) before interest income, interest expense, income taxes, depreciation, amortization, non-recurring fees and charges that were incurred in connection with the acquisition and integration of businesses, non-recurring fees and charges that were incurred in connection with the Audit Committee investigation and financial statement restatement activities, class action litigation or activist related expenses, and stock-based compensation expense. We have excluded the non-cash expense, stock-based compensation, as it does not reflect our cash-based operations. We have excluded the non-recurring costs and expenses incurred in connection with business acquisitions in order to allow more accurate comparison of the financial results to historical operations. We have excluded the professional fees incurred in connection with the class action litigation or the activist related matters as well as the non-recurring costs and expenses related to the Audit Committee investigation and financial statement restatement activities because we believe that they represent charges that are not related to our operations. Adjusted EBITDA is a non-GAAP financial measure which is not required by or defined under GAAP (Generally Accepted Accounting Principles). We use these non-GAAP financial measures for financial and operational decision-making purposes and as a means to evaluate period-to-period comparisons. We believe that these non-GAAP financial measures provide useful information about our operating results, enhance the overall understanding of past financial performance and future prospects and allow for greater transparency with respect to metrics used by our management in its financial and operational decision making. The presentation of this financial measure is not intended to be considered in isolation or as a substitute for the financial measures prepared and presented in accordance with GAAP, including our net income or net loss or net cash used in operating activities. Management recognizes that non-GAAP financial measures have limitations in that they do not reflect all of the items associated with our net income or net loss as determined in accordance with GAAP, and are not a substitute for or a measure of our profitability or net earnings. Adjusted EBITDA is presented because we believe it is useful to investors as a measure of comparative operating performance. Additionally, we utilize Adjusted EBITDA as a metric in our executive officer and management incentive compensation plans.

Reconciliation of Net Loss to Non-GAAP Net Income (Loss)

| (\$ in thousands) | Six months ended December 31, | |
|--|-------------------------------|-------------|
| | 2019 | 2018 |
| Net loss | \$ (19,886) | \$ (15,726) |
| Non-GAAP adjustments: | | |
| Non-cash portion of income tax provision | 10 | 9 |
| Amortization expense | 1,569 | 1,585 |
| Stock-based compensation | 2,032 | 972 |
| Litigation related professional fees | 1,229 | 103 |
| Investigation and restatement expenses | 4,303 | 11,714 |
| Integration and acquisition costs | — | 1,103 |
| Non-GAAP net (loss) income | \$ (10,743) | \$ (240) |

As used herein, non-GAAP net income (loss) represents GAAP net loss excluding costs or benefits relating to any non-cash portions of the Company's income tax provision, amortization expense related to our acquisition-related intangibles, non-recurring fees and charges that were incurred in connection with the acquisition and integration of businesses, non-recurring fees and charges that were incurred in connection with the Audit Committee investigation and financial statement restatement activities, class-action litigation or activist related expenses, and stock-based compensation expense. Management believes that non-GAAP net income (loss) is an important measure of USAT's business. Non-GAAP net income (loss) is a non-GAAP financial measure which is not required by or defined under GAAP. The presentation of this financial measure is not intended to be considered in isolation or as a substitute for the financial measures prepared and presented in accordance with GAAP, including the net income or net loss of the Company or net cash used in operating activities. Management recognizes that non-GAAP financial measures have limitations in that they do not reflect all of the items associated with the Company's net income or net loss as determined in accordance with GAAP, and are not a substitute for or a measure of the Company's profitability or net earnings. Management believes that non-GAAP net loss is an important measure of the Company's business. Management uses the aforementioned non-GAAP measure to monitor and evaluate ongoing operating results and trends and to gain an understanding of our comparative operating performance. We believe that this non-GAAP financial measure serves as a useful metric for our management and investors because they enable a better understanding of the long-term performance of our core business and facilitate comparisons of our operating results over multiple periods, and when taken together with the corresponding GAAP financial measures and our reconciliations, enhance investors' overall understanding of our current and future financial performance. Additionally, the Company utilizes non-GAAP net income (loss) as a metric in its executive officer and management incentive compensation plans.

LIQUIDITY AND CAPITAL RESOURCES

Cash used in operating activities was \$9.8 million for the six months ended December 31, 2019 compared to cash used of \$16.6 million in the same period in fiscal year 2018. The change reflects a change in net expense for non-cash operating activities of \$0.2 million, and net cash provided by the change in various operating assets and liabilities of \$10.7 million. The change in operating assets and liabilities is primarily driven by the change of accounts receivable of \$2.2 million offset by the change of accounts payable and accrued expenses of \$13.1 million.

Cash used in investing activities was \$1.3 million for the six months ended December 31, 2019 compared to cash used of \$2.2 million in the same period in fiscal year 2018, primarily driven by a decrease in equipment purchases for rental equipment compared to the same period last year.

Cash provided by financing activities was \$21.2 million for the six months ended December 31, 2019 compared to cash used of \$1.9 million in the same period in fiscal year 2018. The change was primarily due to proceeds received from the Term Facility, offset by payments of issuance fees for the Term Facility and the repayment of the Term Loan and Revolving Credit Facility.

Sources and Uses of Cash

Due to the Company's delay in filing its periodic reports, between September 28, 2018, and September 30, 2019, the Company entered into various agreements with JPMorgan Chase Bank, N.A. ("Lender"), to provide for the extension of the delivery of the Company's financial information and related compliance certificates required under the terms of the credit agreement which were required to be delivered to the Lender by no later than October 31, 2019. In connection with these agreements, the Company incurred extension fees due to the lender, totaling \$0.2 million, between September 28, 2018 and September 30, 2019. Additionally, during the quarter ended March 31, 2019 the Company prepaid \$20.0 million of the balance outstanding under the Term Loan.

On September 30, 2019, the Company prepaid the remaining principal balance of the term loan of \$1.5 million and agreed to permanently reduce the amount available under the Revolving Credit Facility to \$10 million which represented the outstanding balance on the date thereof. On October 31, 2019, the Company repaid the outstanding balance on the Revolving Credit Facility.

Pursuant to a Stock Purchase Agreement dated October 9, 2019 between the Company and Antara Capital Master Fund LP (“Antara”), the Company sold to Antara 3,800,000 shares of the Company’s common stock at a price of \$5.25 per share for gross proceeds of \$19,950,000. Antara qualifies as an accredited investor under Rule 501 of the Securities Act of 1933, as amended (the “Act”), and the offer and sale of the shares was exempt from registration under Section 4(a)(2) of the Act. Antara agreed not to dispose of the shares for a period of 90 days from the closing date. In connection with the private placement, William Blair & Company, L.L.C. (“Blair”) acted as exclusive placement agent for the Company and received a cash placement fee of \$1.2 million.

On October 9, 2019, the Company also entered into a commitment letter (“Commitment Letter”) with Antara, pursuant to which Antara committed to extend to the Company a \$30.0 million senior secured term loan facility (“Term Facility”). Upon the execution of the Commitment Letter, the Company paid to Antara a non-refundable commitment fee of \$1.2 million. In connection with the Commitment Letter, Blair acted as exclusive placement agent for the Company and received a cash placement fee of \$750,000. On October 31, 2019, the Company entered into a Financing Agreement with Antara to draw \$15.0 million on the Term Facility and agreed to draw an additional \$15.0 million at any time between July 31, 2020 and April 30, 2021, subject to the terms of the Financing Agreement. The outstanding amount of the draws under the Term Facility bear interest at 9.75% per annum, payable monthly in arrears. The proceeds of the initial draw were used to repay the outstanding balance of the revolving line of credit loan due to JPMorgan Chase Bank, N.A. in the amount of \$10.1 million, including accrued interest payable, and to pay transaction expenses, and the Company intends to utilize the balance for working capital and general corporate purposes. The outstanding principal amount of the loan must be paid in full by no later than the maturity date of October 31, 2024. We may prepay any principal amount outstanding on the Term Facility plus a prepayment premium of 5% (if prepaid on or prior to December 31, 2020), 3% (between January 1, 2021 - December 31, 2021), 1% (between January 1, 2022 - December 31, 2022) and 0% thereafter. Under the Term Facility we are subject to mandatory prepayments as a result of certain asset sales, insurance proceeds, issuances of disqualified capital stock, and issuances of debt. These mandatory prepayments are subject to the prepayment premium that applies to voluntary prepayments. We are also subject to annual mandatory prepayments ranging from 0% of excess cash flow to 75% of excess cash flow depending upon the consolidated total leverage ratio measured at the end of each fiscal year beginning with the fiscal year ending June 30, 2020. These mandatory prepayments are not subject to the aforementioned prepayment premium. The Company will need to be in compliance with financial covenants related to the minimum fixed charge coverage ratio beginning with the fiscal quarter ending June 30, 2020, maximum capital expenditures beginning with the fiscal quarter ending December 31, 2019, and minimum consolidated EBITDA beginning with the fiscal year ending June 30, 2020. As of December 31, 2019, the Company was in compliance with its financial covenants.

The Company has the following primary sources of capital available: (1) cash and cash equivalents on hand of \$37.5 million as of December 31, 2019; (2) the cash which may be provided by operating activities; (3) potential sales to third party lenders of all or a portion of our finance receivables; and (4) an aggregate amount of \$15 million under the Term Facility as described above. In addition, management has recently implemented efficiencies in working capital that are designed to increase our cash balances.

Management anticipates that during the remainder of the 2020 fiscal year, the Company would have to satisfy its sales tax liability estimated to be no more than \$18.0 million.

Therefore, the Company believes its existing cash and cash equivalents and available cash resources described above would provide sufficient capital resources to operate its anticipated business over the next 12 months.

Item 3. Quantitative and Qualitative Disclosures about Market Risk.

Our exposures to market risk have not changed materially since June 30, 2019. For quantitative and qualitative disclosures about market risk, refer to Part II, Item 7A. “Quantitative and Qualitative Disclosures about Market Risk,” contained in our 2019 Form 10-K.

Item 4. Controls and Procedures.

(a) Disclosure Controls and Procedures

Our management evaluated, with the participation of our interim chief executive officer and interim chief financial officer, the effectiveness as of the end of the period covered by this Form 10-Q of our disclosure controls and procedures as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934 (the “Exchange Act”). We maintain disclosure controls and procedures to ensure that information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in Securities and Exchange Commission rules, and that

such information is accumulated and communicated to our management, including our interim chief executive officer and interim chief financial officer, to allow timely decisions regarding required disclosure. Based on this evaluation, our management, including our interim chief executive officer and interim chief financial officer, has concluded that our disclosure controls and procedures were not effective as of the end of such period as a result of the material weaknesses in our internal control over financial reporting, which are described in Item 9A. of our 2019 Form 10-K.

(b) Changes in Internal Control over Financial Reporting

Other than the remediation actions disclosed in Item 9A. of the 2019 Form 10-K, there were no changes in our internal controls over financial reporting that occurred during the quarter ended December 31, 2019 that materially affected, or are reasonably likely to materially affect, our internal controls over financial reporting. As discussed in Item 9A. of our 2019 Form 10-K, we have initiated a broad range of remedial procedures to address the material weaknesses in our internal control over financial reporting. These remedial procedures entailed significant changes in our internal control over financial reporting throughout the course of the fiscal year ended June 30, 2019 and were not complete as of December 31, 2019, and will continue through fiscal year 2020, with the goal to fully remediate all remaining material weaknesses by fiscal year end.

Part II - Other Information

Item 1. Legal Proceedings.

Eastern District of Pennsylvania Consolidated Shareholder Class Actions

As previously reported, various putative shareholder class action complaints had been filed in the United States District Court for the District of New Jersey against the Company, its chief executive officer and chief financial officer at the relevant time, its directors at the relevant time, and the investment banks who served as underwriters in the May 2018 follow-on public offering of the Company (the “Underwriters”). These complaints alleged violations of the Securities Act of 1933, as amended, and the Securities Exchange Act of 1934, as amended. These various actions were consolidated by the Court into one action (the “Consolidated Action”), and the Court granted the Motion to Transfer filed by the Company and its former chief executive officer, and transferred the Consolidated Action to the United States District Court for the Eastern District of Pennsylvania, Docket No. 19-cv-04565. On November 20, 2019, Plaintiff filed an amended complaint, and defendants filed motions to dismiss on February 3, 2020. The Court has not yet ruled on the motions to dismiss. The parties intend to participate in a private mediation on February 27, 2020.

Chester County, Pennsylvania Class Action

As previously reported, a putative shareholder class action complaint was filed against the Company, its chief executive officer and chief financial officer at the relevant time, its directors at the relevant time, and the Underwriters, in the Court of Common Pleas, Chester County, Pennsylvania, Docket No. 2019-04821-MJ. The complaint alleged violations of the Securities Act of 1933, as amended. As also previously reported, on September 20, 2019 the Court granted the defendants’ Petition for Stay and stayed the Chester County action until the Consolidated Action reaches a final disposition. On October 18, 2019, plaintiff filed an appeal to the Pennsylvania Superior Court from the Order granting defendants’ Petition for Stay, Docket No. 3100 EDA 2019. On December 6, 2019, the Pennsylvania Superior Court issued an Order stating that the Stay Order does not appear to be final or otherwise appealable and directed plaintiff to show cause as to the basis of the Pennsylvania Superior Court’s jurisdiction. The plaintiff filed a Response to the Order to Show Cause on December 16, 2019, and the defendants filed an Application to Quash Appeal on December 26, 2019. The Pennsylvania Superior Court has not yet decided the appealability of the Chester County Stay Order.

Item 6. Exhibits.

| Exhibit Number | Description |
|-----------------------|---|
| 31.1 | Certifications of Chief Executive Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934. |
| 31.2 | Certifications of Chief Financial Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934. |
| 32.1 | Certification of the Chief Executive Officer pursuant to 18 USC Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 32.2 | Certification of the Chief Financial Officer pursuant to 18 USC Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101 | The following financial information from our Quarterly Report on Form 10-Q for the quarter ended December 31, 2019, filed with the SEC on February 18, 2020, formatted in Extensible Business Reporting Language (XBRL): (1) the Consolidated Balance Sheets as of December 31, 2019 and June 30, 2019, (2) the Consolidated Statements of Operations for the three-month and six-month periods ended December 31, 2019 and 2018, (3) the Consolidated Statements of Shareholders' Equity for the six-month periods ended December 31, 2019 and 2018, (4) the Consolidated Statements of Cash Flows for the six-month periods ended December 31, 2019 and 2018, and (5) the Notes to Consolidated Financial Statements. |

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

USA TECHNOLOGIES, INC.

Date: February 18, 2020

/s/ Donald W. Layden, Jr.

Donald W. Layden, Jr.

Interim Chief Executive Officer

Date: February 18, 2020

/s/ Glen E. Goold

Glen E. Goold

Interim Chief Financial Officer

**CERTIFICATION PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Donald W. Layden, Jr., certify that:

1. I have reviewed this quarterly report on Form 10-Q of USA Technologies, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the issuer as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based upon such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the issuer's most recent fiscal quarter (the issuer's fourth fiscal quarter in the case of an annual report) that has materially affected or is reasonably likely to materially affect, the issuer's internal control over financial reporting; and
5. The issuer's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting to the auditors and the audit committee of the issuer's board of directors (or persons performing the equivalent functions):
 - a. all significant deficiencies and material weaknesses in the design or operation of internal controls over financial reporting which are reasonably likely to adversely affect the issuer's ability to record, process, summarize and report financial information; and
 - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the issuer's internal control over financial reporting.

Date: February 18, 2020

/s/ Donald W. Layden, Jr.

Donald W. Layden, Jr.

Interim Chief Executive Officer

**CERTIFICATION PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Glen E. Goold, certify that:

1. I have reviewed this quarterly report on Form 10-Q of USA Technologies, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the issuer as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based upon such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the issuer's most recent fiscal quarter (the issuer's fourth fiscal quarter in the case of an annual report) that has materially affected or is reasonably likely to materially affect, the issuer's internal control over financial reporting; and
5. The issuer's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting to the auditors and the audit committee of the issuer's board of directors (or persons performing the equivalent functions):
 - a. all significant deficiencies and material weaknesses in the design or operation of internal controls over financial reporting which are reasonably likely to adversely affect the issuer's ability to record, process, summarize and report financial information; and
 - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the issuer's internal control over financial reporting.

Date: February 18, 2020

/s/ Glen E. Goold

Glen E. Goold

Interim Chief Financial Officer

**CERTIFICATION PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002
(18 U.S.C. SECTION 1350)**

In connection with the accompanying Quarterly Report of USA Technologies, Inc., (the "Company") on Form 10-Q for the period ended December 31, 2019 (the "Report"), I, Donald W. Layden, Jr., Interim Chief Executive Officer of the Company, hereby certify that to my knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: February 18, 2020

/s/ Donald W. Layden, Jr.

Donald W. Layden, Jr.

Interim Chief Executive Officer

**CERTIFICATION PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002
(18 U.S.C. SECTION 1350)**

In connection with the accompanying Quarterly Report of USA Technologies, Inc., (the "Company") on Form 10-Q for the period ended December 31, 2019 (the "Report"), I, Glen E. Goold, Interim Chief Financial Officer of the Company, hereby certify that to my knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: February 18, 2020

/s/ Glen E. Goold

Glen E. Goold

Interim Chief Financial Officer