



The Cuyahoga Group Chooses USA Technologies To Deploy ePort Connect on All Machines; Signs on for Premier Support Service Offerings

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Commits to 100% Connected Machines Featuring Credit/Debit and Mobile Wallet Payments; Cashless Sales and Average Transactions Increase

MALVERN, Pa.--(BUSINESS WIRE)-- [USA Technologies, Inc.](https://www.usatech.com/) (NASDAQ:USAT), a premier payment technology service provider of integrated cashless and mobile transactions in the self-service retail market, today announced that it has added The Cuyahoga Group, a member of the Canteen Franchise Group, to its growing list of ePort Connect® customers committing to a fully connected operation. USAT will provide state-of-the-art cashless and telemetry services that enable and track the acceptance of cash, credit/debit cards, and mobile wallet payments such as Google Wallet and Apple Pay through its NFC-capable ePort Connect cashless payment system.

"For the past 25 years, we have built our company name on providing outstanding customer service, operating 95 full-service vending routes, servicing approximately ten thousand machines. With consumers demanding card and mobile payment technology, it was critical that we make the transition to cashless," said Vince Variglotti, Vice President of Operations, The Cuyahoga Group. "USAT is the perfect partner as it not only helps us upgrade the technology in our current machines, but also provides full support from purchase to deployment. The transition has been seamless, and we feel we are getting the most out of our investment."

Through the engagement, the goal of USAT's model market program that includes planning, project management, installation support, and marketing, including funding support and performance evaluation, is accelerating consumer adoption through site-specific marketing support and strategic deployment planning. Based on a four-month period, the total annualized yearly cashless sales on new equipment are over \$580,000 higher than on previous cashless deployments without cannibalizing cash sales. Similarly, the average transaction on new deployments is \$0.14 higher than the average transaction on old deployments and amounts processed through NFC (Mobile Wallets) as a percentage of overall transactions amounts is growing.

A second-generation family business founded in 1988, The Cuyahoga Group brings a reputation for stellar customer service. The company saw an increasing demand for cashless options, not only from consumers in general but its own customers due to growing awareness of the increased efficiencies and the ability to drive additional sales through cashless and mobile technologies.

"We anticipate that paper money will, in the future, become obsolete. Therefore, the transition to cashless and mobile payments makes perfect sense," said Jim Turner, Vice President of Deployment Services, USA Technologies. "We believe large scale ePort installations like this are driven in part by the introduction and expansion of our premium services, and are representative of a paradigm shift in the unattended retail marketplace. Both industry trends and accelerated adoption rates by industry thought leaders like The Cuyahoga Group, lead us to believe that 'smart' machines equipped with telemetry, cashless and NFC acceptance are rapidly becoming the rule rather than the exception for the self-serve industry."

In addition, the company has signed up for USAT's Premier Support Services offerings, which provides companies access to a bundle of premium, best-in-class support services including deployment planning, project management, installation support and optimization, marketing and performance evaluations, as well as funding support. Under their most recent agreement, The Cuyahoga Group has agreed to purchase 3,000 additional ePorts for their vending, office coffee and self-service market locations across northeastern United States and central Ohio.

Useful Links:

USA Technologies: <https://usatech.com/>

Twitter: https://twitter.com/usa_tech

YouTube: <https://www.youtube.com/watch?v=OR-WnaPDAd4>

Resource Center: <https://usatech.com/resource-center/the-benefits>

Sales and Partnership Inquiries:

Please contact USA Technologies, Inc. at +1 800.633.0340 or sales@usatech.com.

About ePort Connect®:

USAT's ePort Connect service is a PCI-compliant suite of cashless payment and telemetry services specially tailored to fit the needs of self-serve retail industries. Designed to be a "one-stop shop," services offered through ePort Connect include wireless and merchant account setup, simplified processing rates, settlement and reconciliation, 24 x 7 customer service and a host of value-added services including mobile payment, loyalty programs and integrated payment services for micro-markets and other POS devices.

About USA Technologies:

USA Technologies is a premier payment technology service provider of integrated cashless and mobile transactions in the self-service retail market. The Company also provides a broad line of cashless acceptance technologies including its NFC- ready ePortG-series, ePort Mobile™ for customers on the go, and QuickConnect, an API Web service for developers. USA Technologies has been granted 87 patents; and has agreements with Verizon, Visa, Chase Paymentech and customers such as Compass, AMI Entertainment and others. Visit the website at www.usatech.com.

Forward-looking Statements:

"Safe Harbor" Statement under the Private Securities Litigation Reform Act of 1995: All statements, other than statements of historical fact included in this release, are forward-looking statements. When used in this release, words such as "anticipate", "believe", "estimate", "expect", "intend", and similar expressions, as they relate to USAT or its management, identify forward-looking statements. Such forward-looking statements are based on the beliefs of USAT's management, as well as assumptions made by and information currently available to USAT's management. Actual results could differ materially from those contemplated by the forward-looking statements as a result of certain factors, including but not limited to, business, financial market and economic conditions; the possibility that a customer would fail to or delay deploying cashless technologies in all of their point of sale locations; whether USAT's customers continue to utilize USAT's transaction processing and related services, as our customer agreements are generally cancelable by the customer on thirty to sixty days' notice; the extent to which sales on a particular customer's machines are predictive of future market conditions, customer and consumer behavior, average ticket prices and cashless sales across all of USAT's customer locations; the possibility that all of the expected benefits from adoption of cashless payment will not be realized by all vending operators, or will not be realized within the expected time period; and the ability of USAT to accurately predict future market conditions and customer behavior. Readers are cautioned not to place undue reliance on these forward-looking statements. Any forward-looking statement made by us in this release speaks only as of the date of this release. Unless required by law, USAT does not undertake to release publicly any revisions to these forward-looking statements to reflect future events or circumstances or to reflect the occurrence of unanticipated events.

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